

# Your Chesterfield

Putting our communities first



Christmas fun in  
Chesterfield -  
**pages 4 - 7**

Town centre  
transformation -  
**pages 8 and 9**

Housing service  
update -  
**pages 10 - 18**

Santa comes to  
Queen's Park -  
**page 6!**



# Welcome

## To the winter edition of Your Chesterfield



**As we approach the end of the year, it gives me great pride to reflect on all the great things that we've achieved together for our borough through the course of 2024.**

Despite the financial challenges that all councils are facing, we've continued to work hard with our partners and communities to deliver a huge number of services and projects which improve the lives of local people, while investing in our town to help it thrive for years to come.

This summer saw our Revitalising the Heart of Chesterfield regeneration scheme begin in the market place. Due for completion in 2025, the project will improve the look, feel and flow of key public spaces across the town centre – including our market squares, Corporation Street and Rykneld Square.

Significant refurbishment of Stephenson Memorial Hall, which is home to the Pomegranate Theatre and Chesterfield Museum, is also progressing. The project will create a state-of-the-art cultural venue in the heart of our town centre, for the benefit of residents and visitors alike.

You can read more about these projects on pages 8 to 9 – and if you'd like to keep up to date with the latest news about our town centre regeneration, please visit [www.chesterfield.gov.uk/revitalise](http://www.chesterfield.gov.uk/revitalise) to sign up to our newsletter.

Improvements are also underway in Staveley, as part of a range of projects being delivered for the benefit of local people and businesses under the multi-million pound Staveley Town Deal. Town centre regeneration, support for residents to learn new skills, and exciting new leisure opportunities linked to the Chesterfield Canal restoration are among the projects – find out more on pages 20 and 21.

Residents in both Chesterfield and Staveley can also benefit from new state-of-the-art fitness facilities – with the opening of new gyms at Queen's Park Sports Centre and the Healthy Living Centre. Find out more about our great value memberships on page three.

In this edition we also put the spotlight on our commitment to provide decent, affordable and energy efficient homes for our tenants.

In an update on our housing services (see pages 10 to 18) we take a look back at our work with tenants over the last year, and also set out our plans to continually improve and reshape the way we work, to ensure we deliver great services to our 9,000 council tenants.

We're committed to investing in our community and supporting businesses, and over the last year we've been using the Government's UK Shared Prosperity Fund to make a difference in our communities (page 22 to 23).

At this time of year, our attention begins to turn to all things festive. Our traditional panto will take centre stage at the Winding Wheel Theatre, and there will be a host of family-friendly events happening across the borough. See pages 4 to 7 for a taste of what's happening.

As always, we ask people to think about how they can support our fantastic range of local businesses when planning their seasonal shopping, or festive outings, and we're showcasing our unique businesses and traders as part of our annual Christmas campaign.

**Councillor Tricia Gilby, Leader of the council**

# Investing in the health of our communities

## Gym users in Chesterfield and Staveley are benefitting from new state-of-the-art fitness equipment at our leisure centres.

Our gyms at the Healthy Living Centre and Queen's Park Sports Centre have received new equipment, contemporary flooring, lighting and décor.

Gym goers will also soon be able to benefit from an enhanced fitness experience, as we're set to launch a new app which will help customers develop individual training plans.

Councillor Steve Lismore, cabinet member for health and wellbeing, said: "We are committed to improving our fitness facilities for our residents to help them be healthier, both physically and mentally.

"Encouraging people to take up fitness is a key priority for the council therefore keeping the equipment at both our fitness suites as up-to-date and accessible as possible is key."

Councillor Amanda Serjeant, deputy leader and cabinet member for finance and asset management, said: "As part of our vision to put our communities first we are committed to improving the lives of people in the borough by helping people to become healthier and more active.

"This significant investment in our two gym facilities will benefit our communities across Chesterfield and Staveley."

From just £32 per month\* you can become a member and enjoy the fitness suites and swimming pools at the Healthy Living Centre and Queen's Park Sports Centre.

Find out more: [www.chesterfield.gov.uk/sport-and-leisure](http://www.chesterfield.gov.uk/sport-and-leisure)



Councillor Amanda Serjeant with staff and the new equipment at Queen's Park

“ Encouraging people to take up fitness is a key priority for the council therefore keeping the equipment at both our fitness suites as up-to-date and accessible as possible is key”.

Councillor Amanda Serjeant, deputy leader and cabinet member for finance and asset management

\*Discounts are available for under 16, students, corporate and concessions.

# CHRISTMAS IN CHESTERFIELD

There is lots to see and do this Christmas in Chesterfield – with events across the borough to help keep the family entertained. Put a twist on tradition and try something new. Here’s our quick guide to some of the great things happening this year.

You can find even more events and activities to do this Christmas in Chesterfield by visiting: [www.chesterfield.co.uk/christmas](http://www.chesterfield.co.uk/christmas)



## CHRISTMAS LIGHTS SWITCH ON

Sunday 17 November 12pm

Switch on at 4.45pm

Join us to light up the town ahead of the festive season. Fun for the whole family with live entertainment, unique market traders, fun fair rides, street performers, Santa, and a special TV guest.



## VICTORIANS' EXHIBITION AND CAROL CONCERT

6 to 19 December

Head over to St Bartholemew's Church in Old Whittington for an interactive Chesterfield Museum exhibition about life in the Victorian period. Try some Christmas traditions from the historical period and take part in Christmas-themed crafts. Holymoorside Brass Band will join the event on Saturday 14 December for some traditional Christmas carols.



## A FESTIVAL OF CHRISTMAS TREES

16 November to 1 December

Marvel at the wonderful range of Christmas trees on show at the Crooked Spire – created by local groups, businesses and charities. Now in its tenth year the festival keeps growing and you're sure to see some spectacular decorations to get you in the festive spirit.



## SANTA CRUISES ON THE CHESTERFIELD CANAL

Every weekend in December

Chesterfield Canal Trust are bringing back their popular Christmas cruises. Join Santa for a trip along the Chesterfield Canal on select Saturdays and Sundays in December. All children will receive special gift from Santa, and adults can enjoy a seasonal drink and a mince pie.



## WINTER WINDOWS TRAIL

Throughout December

As part of our Animate Chesterfield programme, illustrator Sally Anderson will create an enchanting Christmas tale, 'Robin's Lost Letters', in shop windows around the town centre. Each window features a seasonal Robin collecting letters which spell out a festive word with a prize for completing the trail. This will let you explore and discover our historic town together.



## Robin's Lost Letters





## SANTA VISITS CHESTERFIELD MARKET

7, 8, 19, 21, 22, 23 and 24 December

Snap a selfie with Santa as he takes time out of his busy schedule to visit Chesterfield Market. Catch him walking around the market to meet visitors at set times each day.



## PUFFIN' BILLY

14 to 15 and 21 to 22 December

Join Santa as he trades his sleigh for Puffin' Billy, Queen's Park's very own miniature train.



## SANTA FUN RUN

Sunday 22 December

Now an annual tradition for many, head along to Queen's Park to spectate or take part in the Santa Fun Run, where all the runners will be dressing up and heading around the park on a short run or walk for charity.



## SHOP LOCAL THIS CHRISTMAS

Chesterfield is home to some of the very best independent retailers including speciality cheese, handmade jewellery, toys and games, fashion, craft spirits, handmade gifts and much more.

Choosing to support local businesses can make a real difference – if everyone in Chesterfield spent just £10 with a local independent business it would generate more than one million pounds of sales.

When you're picking out gifts for loved ones or choosing a cheeky secret Santa gift, please consider choosing local.

Find a full list of local independent retailers and special Christmas offers at:

[www.chesterfield.co.uk/christmas](http://www.chesterfield.co.uk/christmas)

## MARKETS

### Chesterfield Artisan Market

Sunday 24 November – 10am to 4pm  
Sunday 22 December – 10am to 4pm

### Chesterfield Vegan Market

Sunday 1 December – 10am to 4pm

### Chesterfield Record Fair and Toy and Collectors Fair

Sunday 8 December – 10am to 4pm

### General Market

Running regularly throughout December.

### Flea Market

Every Thursday throughout December except Boxing Day.

For more information about markets and the market hall visit:

[www.chesterfield.gov.uk/markets](http://www.chesterfield.gov.uk/markets)

# Cinderella comes to Chesterfield

Audiences are set to experience magic, mystery and mischief as we welcome Cinderella to the Winding Wheel Theatre this Christmas.



With performances from 29 November until 31 December there are lots of opportunities for you and your family to join in the fun and escape into the magical pantomime world.

We caught up with CBeebies star Katrina Bryan who will be playing the Fairy Godmother along with Oliver Gray and Dean Horner who will be returning to Chesterfield to play the Wicked Stepsisters.

Katrina explained how she has been preparing for the pantomime and what she is looking forward to: "My three-year-old daughter loves watching the Disney Cinderella cartoon so I am very familiar with the story, and I can see that the magic is the reason it's one of her favourites. I love being part of the transformation scene when the mice become pumpkins, and we make sure Cinderella gets to the ball!"

She is also an experienced star with this being her sixteenth pantomime. She said: "I think they are so special to so many people because they are all about pure entertainment and storytelling. It's also often the first theatre show children have seen. It's all about making the audience feel special and having a great time. You always leave a panto with a smile on your face."

The Wicked Sisters are raring to go, they said: "We already know how good we are, but it's worth mentioning that we previously hand-bagged a Great British Pantomime Award, for our outstanding performance in Cinderella."

As the pantomime runs over Christmas, we asked about how they would be celebrating this year. Katrina explained: "I live just over the Peak District

in Wilmslow, so I'll go back home to my little one, my partner and my parents. They are helping out with childcare a lot during the panto run which is fab and it's lovely to have them down over Christmas. We're going out for Christmas lunch, so no one has to do any washing up."

The Wicked Stepsisters meanwhile have other plans, they explained: "We will be staying put in the palace. Every Christmas morning, we have a spa session and pick dirt from each other's toenails. If there's enough, we sprinkle it on Cinderella's Christmas dinner when she isn't looking."

Asked if they could have just one wish come true until midnight, Katrina said: "Oh maybe full-day spa access with lots of treatments and cocktails please!" (let's hope she's not sharing the spa with the stepsisters).

The Wicked Stepsisters had a much more complicated wish: "To be two lovely ladybirds on the wall of James Jordan's dressing room."

The show also stars Strictly Come Dancing professional, Dancing on Ice winner, personal trainer and TV personality James Jordan as Dandini, Britain's Got Talent's Ashley Emerson as Prince Charming, West End star Imy Hayes as Cinderella and comedian Steve Best as Buttons.

Book tickets at [www.chesterfieldtheatres.co.uk/panto](http://www.chesterfieldtheatres.co.uk/panto), call **01246 345 222** or visit the box office in the Winding Wheel Theatre.

Revitalising the  
**Heart of Chesterfield**

# Town centre transformation

We're investing in our town centre to make sure it thrives for generations to come – including multi-million pound projects to revitalise our historic market place, and transform our theatre and museum into a state-of-the-art cultural venue.

Here we take a look at the latest progress.



## Behind the scenes at Stephenson Memorial Hall

**Work to refurbish Stephenson Memorial Hall and create an exciting new heritage and performing art venue is progressing at pace.**

In the auditorium the changes are significant. The circle has been stripped back, with the decorative panelling being safely stored ready to be reinstalled in pride of place once the project is complete. Work to create a new larger seating area is also underway.

On the Corporation Street side of the building, part of the roof has been removed ready for a new link gallery to be installed – creating a space that can be used for things like events, school trips, community activities and as extra space during performance intervals.

A new accessible lift shaft has been built, to make sure all guests can access every floor of the building, including the circle which will have new accessible seating, and the basement where a Changing Places toilet will be created.

Work to restore the outside of the building to its original splendour is also underway, including the cleaning of the brickwork and some re-pointing to protect it from damage.

On Station Back Lane a new extension is being built which will house dressing rooms and a new backstage area to provide performers with modern accessible facilities.



# Market Place starting to take shape

Our multi-million pound Revitalising the Heart of Chesterfield project is taking shape in the town centre – with work underway to revamp our historic market and improve the look, feel and flow of key public spaces.

Phase one focuses on the upper half of the Market Place and visitors to the town centre will have seen that our contractor is starting to re-lay the cobbles, which had been lifted, cleaned and levelled off to smooth uneven surfaces. These are being re-laid along with some sections of new paving – keeping our town's character while making the area more accessible.

Work to create the structures which will form a new market stall layout is also underway – paving the way for the creation of new wooden stalls to provide more cover for traders and shoppers, and colourful new canopies.

Phase one of the work is due to end in early December. Work will pause over the Christmas period, before improvements begin in the lower half of Market Place in the new year.

Keep up to date with the latest project news, and sign up for our email newsletter, at:

[www.chesterfield.gov.uk/revitalise](http://www.chesterfield.gov.uk/revitalise)



“ Together with the transformation at Stephenson Memorial Hall, it's an exciting time for our town centre and I'm pleased with how quickly the works are progressing. There is still some way to go but the transformation will help attract more visitors and ensure the town centre can thrive for generations to come.”

Councillor Kate Sarvent,  
cabinet member for town centres and visitor economy



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 CHESTERFIELD  
BOROUGH COUNCIL



# An update on our housing services

## Introduction from Councillor Jean Innes, cabinet member for housing

"It's been another busy year for our housing service, and I am pleased to be able to share some performance updates and highlights from over the past year with you.

"Making sure our homes are safe, and investing in the quality of homes, remain our top priorities, and during 2023/24 we invested over £22million into homes and neighbourhoods.

"Another key focus over the past year has been making sure we are delivering the outcomes set out in the Regulator of Social Housing's Consumer Standards including publishing performance and tenant satisfaction information. The latest figures have shown that over 66 percent of tenants are satisfied with the services we provide. We're looking at the steps we can take to improve this, and we will continue to ask for your feedback.

"The Regulator of Social Housing inspected our housing services in September, and we are awaiting the result. This will further help us understand what we are doing well, and to check that we have the right actions in our plan.

"It is important that all council tenants are able to access the most up to date information about performance and satisfaction, and from now on, we will be publishing this information on the housing webpage every three months, so you don't have to wait for an end of year report.

Visit [www.chesterfield.gov.uk/housing](http://www.chesterfield.gov.uk/housing) to keep up to date.

"I hope you find this housing update interesting, and I look forward to continuing to work with staff and tenants to continue improving our housing services."

**“ Investment in our homes remains our top priority, and during 2023/24 we've invested over £22million into homes and neighbourhoods.”**

Councillor Jean Innes, cabinet member for housing.



## Facts and figures about our existing housing stock



**8,774**

Total number of properties we own and manage



**40**

Number of properties sold under the right to buy scheme



**7**

Number of new homes added to our stock



**517**

Number of homes which have been let



**3,030**

Number of households on the housing register



**412**

Number of empty council homes

figures correct at the end of March 2024



**£40.89**million

Total income from rents and service charges



**£89.17**per week

Average rent during 2023/24

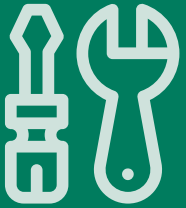


**£22.24**million

Amount spent on capital investment in 2023/24



## What we've invested in homes during 2023/24



**£19 million**

Invested in improvements and maintenance of our housing stock



**£1.2 million**

Spent on building or purchasing homes to add to our housing stock



**£1.9 million**

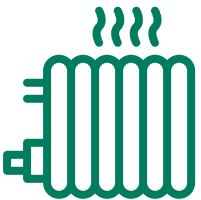
Invested in refurbishing our independent living schemes



**£22.1 million**

Total investment

## Number of improvements we've made:



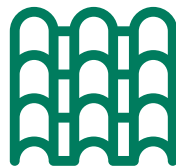
**295**

Heating systems



**37**

Bathrooms



**84**

Roofs



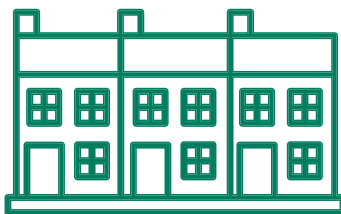
**205**

Windows and doors



**160**

Kitchens



**99.6%**

of council homes meet the Decent Homes Standard.

\*all figures correct at the end of March 2024

# Investing in council homes

**Once again, the number of households on the housing register has risen, and we're working hard to increase the number of homes we have available.**

We're making great progress on a project that will see 22 new homes built in Middlecroft and Staveley – with the first bungalows already completed.

In line with our climate change commitments, each of the properties has been designed to achieve an A-rated EPC (energy performance certificate). Solar panels have also been installed and have been designed to generate more energy than the properties are expected to use.

Over the next few months, you'll also see the number of empty council homes reducing, as we have commissioned an external contractor to help repair up to 200 homes to get them ready for people on the housing register to move in to.



Councillor Gilby and Councillor Innes at a recent site visit in Middlecroft

# Keeping your home safe

As a responsible landlord, your safety is our top priority. To ensure you can remain safe in your property, we'll visit your home to carry out regular inspections.



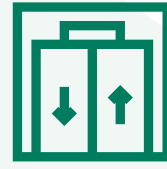
**100%**

Solid fuel appliance checks, electrical safety checks and annual gas services completed during 2023/24



**100%**

Fire safety checks completed during 2023/24



**100%**

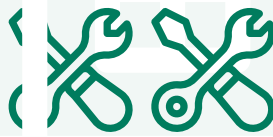
Regional safety checks completed in independent living schemes during 2023/24



**99.3%**

Asbestos checks completed during 2023/24. This returned to **100%** by April 2024

We'll also visit your property if something needs fixing. It's important to remember that there are some repairs that you are responsible for as the tenant. You can find out more at: [www.chesterfield.gov.uk/tenants-repairs-list](http://www.chesterfield.gov.uk/tenants-repairs-list)



**34,253**

Total number of repairs completed during 2023/24

**95.1%**

Percentage of urgent repairs completed in timescale - 85.1% at the end of March 2024, but this has risen to **94.6%** in September 2024



**59.8%**

Percentage of non-urgent repairs completed in timescale - 59.8% at the end of March 2024, but this has risen to **72.6%** in September 2024

Tenant Satisfaction Measures (TSMs) were introduced by government in 2023 and are designed to help you see how well social housing landlords are doing at providing quality homes and services, and where they need to improve.

Some of the results from the 2023/24 tenant satisfaction survey are set out below and you can read the full report at: [chesterfield.gov.uk/tsm-results](http://chesterfield.gov.uk/tsm-results)



**70.4%**

Overall satisfaction with repairs



**66.4%**

Tenants who are satisfied that their home is well maintained



**66.9%**

Satisfaction with the time taken to complete repairs



**71.7%**

Tenants who are satisfied that their home is safe

# We're here for our tenants

To help check you are happy and well in your home, we carry out tenancy visits – providing an opportunity to have an informal chat and see if you need any additional support. We also work in partnership with community safety, environmental health and police colleagues to deal with any anti-social behaviour (ASB) or neighbourhood problems reported to us.



**1,325**  
Tenancy visits completed during 2023/24



**386**  
Antisocial behaviour (ASB) cases reported during 2023/24

We're also committed to making adaptations where we can, to make sure our homes meet the needs of the tenant, and people with disabilities can stay in their homes for longer:



**£914,424**  
Spend on adaptations during 2023/24



**171**  
Number of major adaptations completed during 2023/24



**330**  
Number of minor adaptations completed during 2023/24



**1,070**  
Personal Housing Plans completed during 2023/24 - to help us find out more about the specific needs of our tenants and make sure their home is right for them

For more information on adaptations, contact our housing and health team on **01246 345700**.

Example of home adaptation completed in Middlecroft



# Tenant engagement

**It's been a busy year for our tenant engagement team, and we've provided more opportunities for people to get involved. This includes establishing several new groups to focus on improving communication and scrutinising the housing services.**

During 2023/24, our team has worked closely with tenants to review and relaunch the website to make sure that the information is easy for tenants to access. Tenants have also helped to update the tenant handbook and independent living scheme handbooks.

As well as hosting meetings with tenants, our team have been out and about in the local community – holding family fun days in half term and visiting different locations to meet tenants and support tenants with their needs.

The full report about their work, and the influence tenants' voices can have on making changes to the housing services, can be found at:

[www.chesterfield.gov.uk/te-report](http://www.chesterfield.gov.uk/te-report)

If you want to know more about the different ways you can get involved please get in touch by calling **01246 345147**, emailing [tenantengagement@chesterfield.gov.uk](mailto:tenantengagement@chesterfield.gov.uk) or visiting our website:

[www.chesterfield.gov.uk/Chat](http://www.chesterfield.gov.uk/Chat)





# Next steps

**Over the coming year, we'll continue to invest in our properties and focus on the issues that matter most to tenants – making necessary improvements to make sure they are satisfied with our services.**

We also will continue to work through the points raised by our tenant engagement activity and put action plans in place to further improve the services we deliver – this includes:

**introducing a new IT system to improve efficiency and help us to get repairs completed quicker**

**making it easier for tenants to find out when improvements will be carried out in their home or block**

**relaunching the repairs handbook to make it clearer who is responsible for what**

**improving communication on safety to tenants living in blocks of flats**

**making sure new tenants are made aware of tenant engagement opportunities**

You can see the action plan that we have developed with tenants at: [www.chesterfield.gov.uk/tsm#plan](http://www.chesterfield.gov.uk/tsm#plan). Keep checking back to this webpage for updates to see how we are progressing.

We'll continue to make improvements to make our homes more energy efficient and meet our climate change commitments.

Brocklehurst Court is leading the way on decarbonised shared domestic heating. We have conducted a detailed feasibility study in preparation for the installation of a low carbon heat source and upgraded insulation for the site. This will reduce emissions and improve the quality of housing. Works to implement the recommendations of the study are due to begin in 2024/25 and once complete we will look at options for other independent living schemes.



## Meet your Housing Advisory Board representatives

We've recently recruited four tenants to join our Housing Advisory Board to help inform and influence our housing services.



Christine Sanderson, Darrell Price, Janice Bather and Phil Simpson join the board and will work alongside four elected members, the executive director of the council and the service director for housing to ensure our housing services comply with the requirements of the Regulator of Social Housing and the Housing Ombudsman.

The board will meet every three months and the four tenants will be on hand to make sure that the tenants' voice is heard. Minutes from each meeting will be shared on our website.

**“we have lots of opportunities for people to get involved – we're sure that our four representatives will make sure that the voice and views of others is heard.”**

Councillor Jean Innes, cabinet member for housing

Councillor Jean Innes, cabinet member for housing, said: “We're pleased to welcome the four tenants on to the board and look forward to working closely with them. It's important that we give our tenants the opportunity to help shape our services and we have lots of opportunities for people to get involved – we're sure that our four representatives will make sure that the voice and views of others is heard.”

Darrell said: “I firmly believe that tenants are important members of the housing advisory board because they are your end user of the services provided, with real life experience of the outcomes of council policies and plans. Plus it will give the tenants a very good insight into the challenges and regulations that the council has to work with on a daily basis.”

Phil added: “I joined the board because I am interested in the running of local housing and feel I could give my input as a tenant.”

# Exploring history and culture

Residents have been enjoying unusual museum exhibitions and theatre performances this autumn – and there's more to enjoy over the coming months.

From exploring our Roman past to looking at connections with the animal kingdom, the Arts Council England-funded project is creating cultural opportunities for local people while the theatre and museum are closed for major refurbishment.

Our museum team staged a fantastic exhibition that explored our connection with animals through items in the archive, followed by a Romans exhibition in October.

The Winding Wheel Theatre has hosted 'Arms and the Man,' a classic George Bernard Shaw comedy, and 'We're Not Going Back' – a musical comedy about the 1984/5 miner's strike.

## Get involved

In December our museum team will be hosting an exhibition about the Victorians in St Bartholomew Church in Old Whittington. You can find out what life was like in the Victorian period, with a chance to handle objects and dress up, and take part in games, and Christmas crafts and traditions.

In March our 'Extraordinary Women' exhibition will be held in West Studios and includes incredible stories of local women in Chesterfield's history, exploring ideas of feminine roles and identity through artworks created by college students.

We also have exhibitions about the Tudors, Vikings and Medieval period planned.

At the Winding Wheel Theatre, we will be hosting two fantastic adaptations in March – Thomas Hardy's 'Far from the Madding Crowd' and Bram Stoker's 'Dracula'.

For more information visit:  
[www.chesterfield.gov.uk/museum](http://www.chesterfield.gov.uk/museum)



## Win theatre tickets

You can win two tickets to the opening night of *Far from the Madding Crowd*, an adaption of the novel by Thomas Hardy.

To enter simply visit the website below and fill in your details.

[bit.ly/Your-Chesterfield-Prize](http://bit.ly/Your-Chesterfield-Prize)



Supported using public funding by  
**ARTS COUNCIL  
ENGLAND**



**Museum  
on the move**

# Staveley Town Deal projects are delivering for the community



On-site work is underway on most of the Staveley Town Deal projects, as part of the multi-million-pound scheme which will improve life for local people.

**“ This has been an important year for the Town Deal programme, with significant progress made across all the projects and almost all of them either on site or already delivering for residents”**

Ivan Fomin, Chair of the Staveley Town Deal Board

The Staveley Town Deal is a £25.2 million programme of regeneration projects that aim to create new job opportunities, provide training facilities, and enhance community facilities in the area – supporting people to ‘start, stay and grow’ in the town.

Members of the board recently visited the projects to see progress on site for themselves.

Ivan Fomin, Chair of the Staveley Town Deal Board, said: “As a board we have received regular updates about all the projects, but it was important to be able to go out and see for ourselves how work is progressing.

“This has been an important year for the Town Deal programme, with significant progress made across all the projects and almost all of them either on site or already delivering for residents. There is still more progress to be made this year and I look forward to seeing some of the programme’s major construction projects being completed next year.”



At the Construction Skills Hub in Mastin Moor, which provides a range of sector-specific training on a live construction site, members of the board met with students and heard about how the Hub, which is now in its second year of operation, is helping young people to study, work, and secure a fantastic future in Staveley.

Hartington Industrial Park will create new commercial space which will create jobs for the local community, with funding to support the infrastructure works around the site which are underway, and board members could see a level site ready for construction.

Barrow Hill Community Trust provided an update on their project to create a modern community hub where residents can access support services and socialise together. Work to strip the existing building is well underway, with a contractor expected to start renovation works later this year.

At Staveley Town Basin, construction works for Staveley Waterside are progressing well. It will create new commercial units, boat moorings and a café to help encourage more people to visit the canal. Chesterfield Canal Trust also provided an update on their work to restore the historic waterway.

In Staveley town centre the board were provided with an update about the regeneration project Staveley 21, which will start on site in November. The ambitious project includes the creation of a new landmark pavilion building and improvements across the market square, with the aim of creating a more inviting and welcoming space that will support local shopping, events and markets to attract more visitors to the town.

You can find out more about the Town Deal and the range of projects being funded by visiting:

[www.chesterfield.gov.uk/staveley-town-deal](http://www.chesterfield.gov.uk/staveley-town-deal)

## Bridging the canal

**Chesterfield Canal Trust has installed a new bridge to take Trans Pennine Trail users over the waterway.**



It marks a major milestone in the Trust's project to restore the historic canal, which will help attract new visitors and improve outdoor recreation facilities for local residents.

Rod Auton, Publicity Officer for the Chesterfield Canal Trust, said: "This is an incredibly important achievement for the Trust. It proves to our supporters and to potential funders that we can take on huge engineering challenges and bring them to fruition. We owe a great debt of thanks to our Development Manager, George Rogers, who has been working on the whole project for four years, and to Jon Lindley who has managed the bridge project with O'Brien's."

Once complete the project includes the restoration of 450m of historic canal channel, two bridges, a new lock and 3km of upgraded footpaths.

Work on the project has been progressing well and the next phase will see the restoration of the canal channel begin.



# Working together for a stronger future



“My ambitions are now to make the company a household name, get the brand in some large retailers and also continue to provide a happy and thriving work environment for my staff.”

Annie Johnson, of Ellenvale Interiors Ltd, which received a range of business support.

**Hundreds of businesses, community groups and residents have been benefitting from from £2.693 million of external funding which we secured from the government’s UK Shared Prosperity Funding (UKSPF).**

Working with our partners and our communities, the investment is making a real a difference to the lives of people who live, work, study, visit and do business here.

Our aspirations were set out in our investment plan under the three key themes of the UKSPF initiative - communities and place; supporting local business, and people and skills

From budding business brains taking the first step to making their dreams a reality, to long-standing local entrepreneurs building on existing success, our UKSPF business-focussed initiatives are helping drive growth, jobs, skills and innovation across the borough – building a lasting legacy for success.

Under the communities and place theme, we’re supporting our people and places to thrive, with grassroots projects which are touching lives across all generations and within some of the most deprived areas in our borough – reigniting a sense of community and connection.

And at the heart of our work under the people and skills theme is opportunity; providing tailored employment and skills support to break down the barriers to work, or offer support to cultivate career aspirations for the future.

Thanks to everyone who has worked with us so far, to help make a lasting difference for our people and places.



**300**  
Businesses have received support to grow



**50**  
support provided to over 40 entrepreneurs



Funded by  
UK Government

“ Adrian has acted like a sounding board in our meetings, listening to any issues or ideas and helping me decide what direction to take.

“When I couldn't keep up with customer demand, he pointed me towards the UKSPF fund which allowed me get funding towards new equipment that has increased my production by 50 per cent. It's also helped me find new markets to sell into, as well as take on an apprentice.”

Josh Clarke from the Chesterfield Arms, which received business and skills support.



**28**

Small businesses have received grant funding



**35**

Businesses have received up-skilling support



“ We have created a mini allotment on a piece of land at the back of Edge Ministries.

“Some children show a low understanding of where healthy food comes from. Many don't have a balanced diet, and also live in flats or have no useable green space at home. The children show great enjoyment and enthusiasm in looking after the allotment.”

Caroline Cardall, Early Years Lead at Treasures Nursery, which received a community grant.



**174**

community organisations have received advice



**£179,000**

in community grants awarded to local organisations

# Improving air quality and reducing emissions with electric vehicles

More than 30 electric vehicles have been added to our fleet - marking positive progress towards decarbonising and helping to improve air quality.

“ We previously had five electric vehicles to deliver council services, so we are really pleased that we will see a big increase in the number of zero-emission council vehicles on the road and being used to deliver essential services for our communities.

“This is a key step towards reaching our goal of becoming a carbon neutral organisation by 2030.”

Councillor Martin Stone, cabinet member for climate change, planning and environment



We are using electric vans and cars to deliver services including building cleaning, environmental protection, Chesterfield Careline and other housing services.

These have been introduced as part of our climate change commitments, following the end of lease arrangements for the previous diesel vehicles.

Even including manufacturing and carbon emissions from electricity generation, electric vehicles can reduce carbon emissions by up to 30% and bring a host of other benefits too.

These include fewer breakdowns and repairs, spreading out the fleet management workload over time, all of which can help reduce costs. In addition, they emit no harmful emissions like nitrous oxide which can help improve local air quality.

Charging points have also been installed at the council's Stonegravels Depot to support the new electric vehicle fleet.





# Engaging with the community about climate change

**The Chesterfield Climate Change Forum is made up of community representatives who act as a sounding board, commenting on current projects, suggesting new ideas and helping us to raise awareness about climate initiatives happening either through the council or locally.**

This year the forum has developed a bank of resources including interactive games that aim to help people understand more about carbon emissions.

Inspired by classic TV gameshow 'Play Your Cards Right', one of the games features different sources of emissions and asks participants to decide if an action has higher or lower emissions than another action.

The game was tested by members of the Poolsbrook Youth Committee and is now available for other groups to try.

Councillor Martin Stone, cabinet member for climate change, planning and the environment, said: "This is a fantastic initiative from the Chesterfield Climate Forum, and it shows how together we can create fun and engaging ways to help people in Chesterfield learn more about climate change. If you run a community group and are interested in this activity, please get in touch.

"The forum has lots more planned over the coming year and new members are welcome to join and share their ideas about how we can engage with the community on climate change."

If you are interested in running this activity with your group or would like to join the Chesterfield Climate Change Forum please email: [climate@chesterfield.gov.uk](mailto:climate@chesterfield.gov.uk)



## Could your home be more energy efficient?

Grants are available for a range of energy efficiency improvements for people without a gas heating system, who own or rent from a private landlord and have an energy performance certificate rated below D.

Find out more: [www.chesterfield.gov.uk/housing/private-homes/home-upgrade-grant-phase-2-hug2/](http://www.chesterfield.gov.uk/housing/private-homes/home-upgrade-grant-phase-2-hug2/)

# What's on

Winding Wheel Theatre [www.chesterfieldtheatres.co.uk](http://www.chesterfieldtheatres.co.uk)

Box office: (01246) 345222

## Swan Lake – Crown Ballet

**Sunday 17 November at 4pm**

The greatest of all romantic ballets presented by Crown Ballet.

## Cinderella Pantomime

**Friday 29 November 2024 -  
Tuesday 31 December 2024  
at various times**

Former Strictly Come Dancing professional, Dancing on Ice winner, personal trainer and TV personality James Jordan will star in the role of Dandini and CBeebies Katrina Bryan (Molly and Mack) in the role of the iconic Fairy Godmother.

## Viennese New Year Gala Concert

**Sunday 5 January 2025 at 3pm**

Celebrate the New Year in style with the return of the Sheffield Symphony Orchestra.

## Taylormania – Taylor Swift All Eras

**Saturday 11 January 2025 at  
7.30pm**

An award-winning tribute to Taylor Swift.

## Milton Jones – Ha!Milton

**Friday 17 January 2025 at 7.30pm**

A whole new show of daftness from the comedian.

## Northern Live – Do I Love You?

**Saturday 18 January 2025  
at 7.30pm**

A Northern Soul tribute with an 11-piece band with 4 lead vocalists.

## Morgan Wallen Tribute UK

**Friday 24 January 2025 at 7.30pm**

The UK's first tribute to the Country Mega Star.

## The Upbeat Beatles

**Friday 31 January 2025 at 7.30pm**

A two-hour spectacular show not to be missed, for Beatles fans new and old!

## Boy on the Roof

**Friday 14 February 2025 at 7.30pm**

A wordless play telling the story of a cross-generational friendship. Presented by Vamos Theatre.

## H Ariana Live

**Saturday 15 February 2025  
at 7.30pm**

A sensational tribute to Ariana Grande with tunning choreography, elaborate costumes and immersive storytelling.

## Sleeping with Beauty – adult panto

**Friday 21 February 2025 at 8.30pm**

A side-splitting adults only twist on the classic Sleeping Beauty. Strictly 16+

## Emilio Santoro as Elvis

**Saturday 22 February 2025 at  
7.30pm**

The World's number 1 tribute to Elvis Presley.

## Ronnie, Reggie and Me with Fred Dinenage

**Friday 28 February 2025 at 7.30pm**

The definitive insight into the real life of Britain's most notorious gangsters with the TV legend Fred Dinenage.

## Peter Andre in: The Best of Frankie Valli

**Saturday 1 March 2025 at 7.30pm**

A spectacular high-pitched celebration of timeless music from one of the biggest selling groups of all time.

## Far from the Madding Crowd

**Wednesday 5 – Thursday 6 March  
2025 evenings 7.30pm, Thursday  
matinee 2pm**

A new adaptation of Thomas Hardy's masterpiece set in rural Victorian England. Presented by Conn Artists Theatre Company.

## Sing the Musicals

**Saturday 8 March 2025 at 7.30pm**

Direct from the West End. With sensational live band, character singers and giant screen with sing-along lyrics.

## The Drifters

**Saturday 15 March 2025 at 7.30pm**

The Drifters return to perform all their classic hits.

## Dracula

**Tuesday 18 – Wednesday 19  
March 2025. Evenings 7.30pm and  
Wednesday matinee 2pm**

A brilliant, theatrical treatment of Bram Stoker's adventure blending Victorian Gothic with the Contemporary. Presented by Blackeyed Theatre.

## Access

Selected performances of the **Cinderella Pantomime**, **Boy on the Roof**, **Far from the Madding Crowd** and **Dracula** are accessible. Please see [chesterfieldtheatres.co.uk](http://chesterfieldtheatres.co.uk) for applicable performances.



## Museum on the move exhibitions and events

At St Bartholomew Church,  
84 Church Street North, Old  
Whittington, Chesterfield S41 9QP

### Exhibition: The Victorians

**Friday 6 December to Thursday  
19 December 11.30am to  
4.30pm, Tuesdays to Saturdays**

An interactive exhibition exploring what life was like in the Victorian period featuring handling objects, dressing up, Victorian toys and games, Christmas crafts and traditions.

### Event: Dreadful Jobs!

**Saturday 14th December  
11.30am to 4.30pm**

What are the worst and most difficult jobs in the Victorian era? Come and find out and try some out. Could you survive the times...?

### Event: Christmas Carols with Holymoorside Band

**Saturday 14th December 5.30pm  
to approximately 6.30pm**

Join Holymoorside Brass Band outdoors (weather permitting) for traditional Christmas Carols.

At Poolsbrook Social Welfare  
Centre, 19 Cottage Close,  
Chesterfield S43 3LB

### Event: Traditional Games

**Saturday 15th February to  
Saturday 16 February 10.30am  
to 3.30pm**

A weekend of intergenerational fun and play with games and activities from across the ages. In addition, Saturday has have-a-go circus skills activities and Sunday more traditional games that Grandparents used to play.

At West Studios, Sheffield Rd,  
Chesterfield S41 7LL

### Exhibition: Extraordinary Women

**Friday 21 February to Thursday  
27 March (Opening days and  
times to be confirmed)**

An exhibition in partnership with Chesterfield College and Derbyshire LGBT+, which tells the stories of extraordinary local women in Chesterfield's history and explores ideas of feminine roles and identity through artworks created by college students.

There will be events associated with this exhibition and details can be found on our website nearer the time.

[www.chesterfield.gov.uk/  
museum](http://www.chesterfield.gov.uk/museum)

## Chesterfield markets

### Vegan Market

**Sunday 1 December from 10am  
to 4pm**

Retailers will be selling a range of goods including cakes, cheese, bread, chocolates, sweets, candles, jams and spices.

### Record Fair Sunday

**Sunday 8 December from 10am  
to 4pm**

Taking place in Main Square, those attending can browse the stalls selling vinyls, CDs, DVDs as well as rock and pop memorabilia.

### General market

**The general market will be  
trading every day from Thursday  
14 November to Tuesday 24  
December 9am - 4pm**

Visit to pick up foods for your Christmas meal, or festive get togethers with friends.

## Chesterfield markets

### Artisan Market

**Sunday 24 November and Sunday  
22 December from 10am to 4pm**

Looking for a treat for someone special or a unique Christmas present? The Artisan Market is the event to visit if so.

### Market Hall

**The Market Hall is open Monday to  
Saturday from 9am to 5pm. Visit  
to buy a range of food or presents  
ahead of Christmas.**

### Market Hall Christmas opening times

**Sunday 17 November  
11.30am - 5.30pm for our Christmas  
light switch on**

**Sunday 22 December  
10.30am - 4.30pm**

**Monday 23 December 9am - 5pm**

**Christmas Eve Tuesday  
24 December 9am - 4pm**

**Christmas Day  
Wednesday 25 December - Closed**

**Boxing Day 26 Thursday - Closed**

**Friday 27 December - Closed**

**Saturday 28 December 9am - 5pm**

**Sunday 29 December - Closed**

**Monday 30 December 9am - 5pm**

**New Years Eve  
Tuesday 31 December 9am - 4pm**

**New Years Day 1 January - Closed**

**Thursday 2nd January - 9am-5pm**



# Recycle right

## What goes in your blue bin

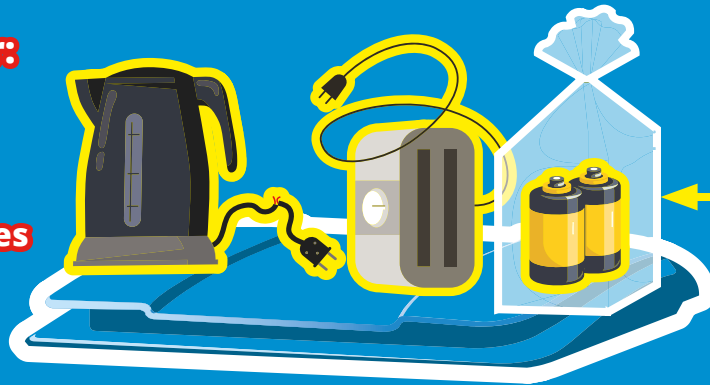
### Please remember:



**Never put batteries in the bin, they can cause fires if crushed or punctured**

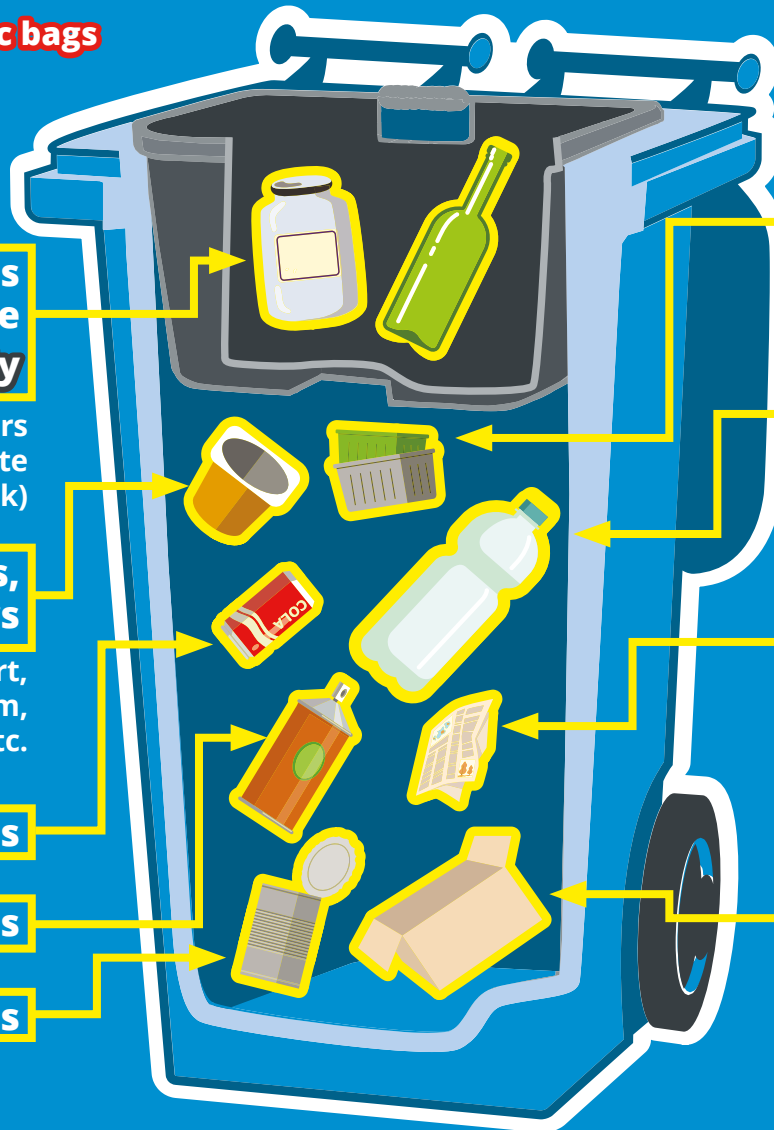


**No plastic bags**



### What goes on the bin lid

Small electrical items such as kettles, toasters and batteries in a clear bag



### Glass bottles and jars in the black caddy

Only glass bottles/jars (must be kept separate in black box/blue sack)

### Plastic pots, tubs and trays

Such as yoghurt, margarine, ice cream, punnets, meat trays etc.

### Drinks cans

### Empty aerosols

### Food cans

### Clean foil

Foil, food trays and containers

### All plastic bottles

Such as milk, fizzy drinks, shampoo, shower gel, bleach etc.

### Paper

Including newspapers, magazines, envelopes, and junk mail

### Cardboard

Includes flattened cardboard, egg boxes, kitchen/toilet roll tubes

Check you're recycling right by visiting: [www.chesterfield.gov.uk/recycling/](http://www.chesterfield.gov.uk/recycling/)

# Animate Chesterfield – art in the heart of the town

Local people have been expressing their creativity as part of Animate Chesterfield – a new public art project with our artist in residence, Lucie Maycock.



Since September Lucie has been hosting free workshops for both adults and children from a shop in New Square and the creations of local people will be the inspiration for new artwork for the town.

People have been creating fantasy clouds, unique designs with printing techniques and acetate, learning about photography and sharing their memories of Chesterfield to help inspire Lucie's artwork.

There are still lots of other opportunities to get involved in the Animate Chesterfield project including the Winter Windows Trail and much more over the next eighteen months.

Find out more:

[www.chesterfield.gov.uk/animate](http://www.chesterfield.gov.uk/animate)



# Contact us

We provide more than 50 services to our residents including: waste collection and recycling, street cleaning, leisure and park facilities, housing, environmental protection, planning, regeneration, housing, markets, theatres and tourism.

The answers to most of your queries will be available on our website:

**[www.chesterfield.gov.uk](http://www.chesterfield.gov.uk)** and you can manage a range of council services through My Chesterfield (register at **[www.chesterfield.gov.uk/mychesterfield](http://www.chesterfield.gov.uk/mychesterfield)**)

If you can't find what you are looking for, you can fill in a contact form

**[www.chesterfield.gov.uk/contact](http://www.chesterfield.gov.uk/contact)**

## General enquiries - (01246) 345345

For enquiries about specific services call:

### Chesterfield Theatres box office

(01246) 345222

[box.office@chesterfield.gov.uk](mailto:box.office@chesterfield.gov.uk)

### Chesterfield Visitor Information

(01246) 345777 or 345778

[tourism@chesterfield.gov.uk](mailto:tourism@chesterfield.gov.uk)

### Healthy Living Centre - (01246) 345666

[hlcenquiries@chesterfield.gov.uk](mailto:hlcenquiries@chesterfield.gov.uk)

### Queen's Park Sports Centre - (01246) 345555

[qpccenquiries@chesterfield.gov.uk](mailto:qpccenquiries@chesterfield.gov.uk)

### Chesterfield Citizen Advice - 0808 278 7843

## Are we accessible to you?

کیا ہم تک آپ کی رسائی ہے؟ اگر نہیں تو ہمیں بتائیے!

你可覺得易於與我們接觸？若不同的話，請提出要求。

Czy łatwo jest skontaktować się z nami? Jeżeli nie, powiedz nam o tym!

Siamo accessibili nei vostri riguardi? In caso contrario rivolgetevi a noi!

We aim to provide what you need to be able to understand our information or talk or write to us.

On request we will provide free of charge:

Language interpreters, including for sign language

Translation of written material into other languages

Material in braille, large print and recorded onto CD

Please contact us:

General enquiries: **01246 345345**

Text: **07960 910264**

Web: **[www.chesterfield.gov.uk](http://www.chesterfield.gov.uk)**

Email: **[info@chesterfield.gov.uk](mailto:info@chesterfield.gov.uk)**

Published by: Chesterfield Borough Council, Town Hall, Rose Hill, Chesterfield, Derbyshire, S40 1LP

## For housing related queries please call our main number (01246) 345345 except for:

Careline - 0300 303 3378

Homelessness prevention team - (01246) 345825

[homelessness.prevention@chesterfield.gov.uk](mailto:homelessness.prevention@chesterfield.gov.uk)

Homelessness (out of hours) - 08081 629 333

## Home Options – for all council house waiting list and allocations queries

Visit the website at: [www.home-options.org](http://www.home-options.org)

(01246) 345700

[home.options@chesterfield.gov.uk](mailto:home.options@chesterfield.gov.uk)

## Housing management team- (01246) 345071

[housingmanagement@chesterfield.gov.uk](mailto:housingmanagement@chesterfield.gov.uk)

## Rents and rent recovery - (01246) 345501 or 345510

## Reporting housing repairs - 0800 5875 659

[repair.requests@chesterfield.gov.uk](mailto:repair.requests@chesterfield.gov.uk)

## Emergency housing repairs – out of hours only

(01246) 345041

## Get the latest news



@ChesterfieldBC



ChesterfieldBoroughCouncil



Chesterfield Borough Council



chesterfieldbc



See our videos on YouTube, search for Chesterfield Borough Council's channel



CHESTERFIELD  
BOROUGH COUNCIL

# Chesterfield Careline



## Chesterfield Careline – providing peace of mind for you and your loved ones

**Our Chesterfield Careline service is continuing to provide emergency help and support 24 hours a day, seven days a week – and we could help you or a loved one to continue living independently too.**

With our dedicated emergency falls response service you can be reassured that our trained team will be on hand to help anytime, day or night.

But we're much more than just an emergency calls and falls response service and can help you when you need us most – whether this be to check in with you if friends or family are on holiday, collect emergency prescriptions or refer you for additional support.

The service makes a huge difference to residents across the borough – here is what our customers have to say:

One Chesterfield Careline user said: "Chesterfield Careline gives me peace of mind 24 hours a day. It reassures me during the night to know that the Chesterfield Careline staff are always there if I need them. It's a priceless service and I always recommend it to my friends".

Local resident, Kathleen Brockbank, also commented: "The Chesterfield Careline service is worth its weight in gold. We never have to wait long for them to arrive when we've needed help. It does not matter which staff members come they are very caring – all of them. It is worth every penny."

To find out more about how the service, visit:  
[www.chesterfield.gov.uk/careline](http://www.chesterfield.gov.uk/careline).

**“ Chesterfield Careline gives me peace of mind 24 hours a day. It reassures me during the night to know that the Chesterfield Careline staff are always there if I need them”.**

Chesterfield Careline user



# Chesterfield Careline



**Help and support available 24/7**



**A dedicated falls recovery service**



**Increased independence**

Could Chesterfield Careline help provide reassurance and peace of mind for you and your loved ones? Find out more:



**[www.chesterfield.gov.uk/careline](http://www.chesterfield.gov.uk/careline)**



**0300 303 3378**

Covering Chesterfield and surrounding areas



**CHESTERFIELD**  
BOROUGH COUNCIL