

Staveley Town Deal

Stakeholder Engagement, Consultation, Communications Forward Plan

Staveley Engagement, Consultation & Communications Forward Plan 2021 and beyond

Purpose

The development of our Staveley Town Investment Plan is being overseen by our Town Deal Board (submitted 11 December 2020). This Forward Engagement Plan continues our work into 2021. The Board was established in January 2020 and is responsible for developing the vision, strategy and delivery, in consultation and collaboration with the stakeholders, community and investors. In order to produce a robust Town Investment Plan, the Town Board committed to a thorough and inclusive consultation and engagement process. The MyTowns portal proved an informative method to capture public opinion.

Stakeholder engagement is at the heart of our approach and we ran an online consultation drawing 130 responses, further enhanced by Focus Groups, one to one interviews strong and engagement events in the Market Place of Staveley prior to the plans' submission.

We have successfully engaged with the private sector to understand support needs to facilitate development, exploring housing and construction; Manufacturing, Rail & Engineering and Transport/multi-model transportation routes. Developers and Project Sponsors are fully committed; our private sector Chairman is committed to the area and has his premises on Markham Vale Business Park. Through a developing range of business networks and events, including future work with the D2N2 Growth Hub and East Midlands Chamber (who's HQ is in Chesterfield); we have many methods to engage and support the private sector, which in turn ensures a strong Town Deal for Staveley.

This Future Stakeholder Engagement, Consultation & Communications Plan builds upon all the work to date.

It demonstrates how the Town Investment Plan and its projects will continue to be:

- Influenced and shaped by our stakeholders through existing engagement mechanisms and structures
- Co-designed, based on evidenced need and buy-in
- A complete package of projects, with complementarity and interdependencies that maximise deliverable outcomes and outputs

The Plan also confirms our commitment to ongoing involvement of the wide range of stakeholders that will ensure implementation of our Plan that inclusively reflects the needs of our communities and delivers lasting sustainable change for Staveley.



Staveley Town Deal

Stakeholder Engagement, Consultation, Communications Forward Plan

Board Members Information

































Objectives for Towns Fund Lifetime

- 1. To raise awareness of the Staveley Town Deal and its scope so that at least 1 in 5 residents is aware of the funding and we generate at least 4,000 responses to ongoing consultations from varying audiences, to help shape the Staveley Town Deal to re-imagine the town's future development.
- 2. These will help us assess priorities and potential future projects, taking into account factors that mean most to our residents, investors and stakeholders.
- 3. A successful outcome by the end of the investment period, is that Staveley has an improved sense of pride, evidenced through annual Place Vision consultations throughout the Town Deal.

Audiences

- 1) Residents in Staveley area, irrespective of age, gender or stage in life
- 2) Residents further afield across the borough, to take into account the view point of a visitor coming to Staveley
- 3) New residents as new homes are built and occupied
- 4) Local businesses (both new and established)
- 5) Local, regional and national support agencies (i.e. Canal & River Trust, Environment Agency, AMRC Nuclear, Universities and Innovate UK)
- 6) Local community and voluntary sector
- 7) From Place Vision establish a residents' panel, Themed Focus Groups and Sub Groups to the Board

Methods of Future Consultation & Engagement

A range of methods have been adopted. We have had to be creative in our current engagement activities due to social distancing, but we will keep our plan under continual review.

- 1) Local Plan (evidence base)
- 2) My Towns website
- 3) Community Consultations
- 4) CBC and Destination Chesterfield Communications Teams CBC Staveley Town Deal web pages; Press releases to local media, Social media posts– Facebook, Twitter, Instagram and LinkedIn, radio & TV interviews
- 5) 'Virtual' attendance at Markham Vale Business networking events
- 6) Engaging with local, influential local business owners and ask them to share content & engage their networks
- 7) Engaging with local primary and secondary schools
- 8) Engaging with Chesterfield College
- 9) Face to face engagement with Police Consultation Events
- 10) Police, health, housing and social care networks to engage the more hard to reach; vulnerable and socially isolated



Measures

- 1. Ensuring methods capture the range of audience types and attract a diversity of people and organisational views
- 2. Success of the campaign ultimately measured by amount of survey responses
- 3. Additionally, media coverage can be measured in terms of press releases picked up and published, prominence of print coverage. Social media engagement can be measured via number of comments, likes and shares. Social media engagement can also be measured and broken down into age group, gender and geographical location to highlight any groups missed which may need targeting another way.

Direction of Travel for TIP and Project development

By adopting methods established during Phase I (Pre TIP) and working continuously with these stakeholders the community and stakeholders will be engaged and their earlier "asks" will be delivered. The TIP and each project will continuously be reviewed and refined through consultation. Methods will include those already employed and as more COVID restrictions are lifted, such face to face work with our more digitally isolated communities can take place. This builds upon the events in the Market Place, working with Police partners, school and community sports and social events and campaigns using visual art and displays around Staveley will raise profile and interest in the Town Deal.

Following up on the range of consultations carried out as part of the Place Vision; work will be underway on a "You Said, We did" Campaign to report back to key groups and consultees and continue engagement.

Accelerator Fund Projects (£500,000)

By working with our **Accelerator Fund Projects**, profile raising will be carried out by all projects with the use of hoardings/banners on site – contractors will be required to use the Staveley Town Deal logo.



All projects are required to promote their projects and reference Staveley Town Deal.

"King George Park" – one of the Accelerator Fund Projects

Accelerator Fund Projects	
DRIIVe (Derbyshire Rail Innovation	To enable the future accelerated delivery of this
Industry Vehicle)	critical growth project



Staveley Town Deal

Stakeholder Engagement, Consultation, Communications Forward Plan

King George V Playing Field	To provide play spaces and outdoor gym equipment
Staveley Miners Welfare Football Club Ltd	To provide drainage for three pitches to improve the quality of sports provision
Staveley Town Centre CCTV	CCTV upgrade and enhancement project for Staveley area.
Springwell Community College	Installation of a 3G all-weather sports pitch to improve the quality of sports provision

Ongoing dialogue with stakeholders and the local community using methods recorded above, to keep each group informed, engaged and involved in delivering the TIP projects and aspirations of the town.

TIP Projects

The Town Centre Project will be subject to consultation and engagement building upon the 2009
Masterplan, reflecting changing uses and needs for the High Street and town centre living and
reflecting aspirations from the Locality Review being undertaken by Derbyshire County Council and
asset audit and review through the One Public Estate Programme. The timeframe for these matches
well with the TIP for Staveley, enabling resources and plans to be dovetailed and opportunities
maximised.

My favourite place in Staveley is....



Speedwell Primary School – Consultation October 2020

• The Canal Restoration has been a very strong part of all the consultation through My Towns, online survey and young people. There will be volunteer and construction skills opportunities through this major project.

Each project will progress with the development of a robust business case development. Cross cutting themes of Digital Connectivity and Clean Growth will be an integral part of this work.

Informing stakeholders and local community about the outcome of the TIP development and how they can participate in delivering the TIP.



Engagement Plan - 2021/2022

Date	Method	Detail of	Outcome
		Engagement/communication/consultation	
Jan – December	Strategic	Town Board Meetings to guide and	Ensuring strong
2021	Overview	develop the TIP	TIP and delivery
Feb – December	Strategic	Establish Sub Groups and Focus Groups to	Ensuring strong
2021	Support	report on themes to Town Board	TIP and delivery
Begin March 2021	Promotional	Develop a promotional campaign (a town	Awareness raising
	Campaign	deal coming soon to Staveley)	to residents and stakeholders
April 2021 and	Focus Group	Draw upon the respondents of the online	Consultation
ongoing		survey (Sept 2020) to create a Residents	mechanism
		Panel to participate in the TIP	
March – June 2021	Competition	A photography competition with gabion	Awareness raising
		filled baskets to mount photography	to residents and
		located around the area, sponsored by a	stakeholders
		local construction firm/developer. With the	
		logo, a bit of information about the Town	
		Deal and the photo around the area, it	
		would be physical and visual promotion in	
		and around the local community	
April – December	Cultural	Work with a local acting company to	Consult and
2021	Engagement	explore a heritage project to perform	Engage to inform
		historical pieces to story tell the	on TIP and
		history/Heritage (Staveley Hall for	Projects
		example), which may have options for the	
		Town Centre consultation (a performance	
		in the market place alongside consultation)	
March 2021	Engagement &	Establish an Engagement &	Oversight of
	Communications	Communications Sub Group to develop	Engagement
		and implement appropriate plans and	Effectiveness
		check and challenge effective	
0	Madia Delega	communications	A
Ongoing	Media Releases	Updates of the Town Deal progress	Awareness raising
	& Social Media &		to residents and
Ongoing	website content	Engaging with local influential lass!	stakeholders
Ongoing	Business Networks	Engaging with local, influential local	Develop skills, student work
	INCLWOIKS	business owners and ask them to share	placements and
		media content and engage with their	low carbon
		networks	activities with
			Markham Vale
			Network; improve



	T		
			access to business
			support. Raise
			awareness of
			Town Deal and
			increase buy in to
			schemes and
			projects
Annually	Surveys face to	Annual Place Vision perception surveys and	Assess change in
	face and online	consultations throughout the Town Deal.	attitudes
Monthly	My Towns	Review comments and information	Feed into project
	website		development
			(Canal, Town
			Centre and parks
			have had strong
			support to date)
Quarterly/Targeted	Community	Specifically related to Town Centre	Contribute to
	Consultations &	consultation	scope of "Staveley
	presentations at	Face to Face: Join regular Police	21" Town Centre
	key stakeholder	community consultation events	Project
	events/meetings	Focus Groups with Chesterfield College	To engage young
	Cvents/meetings	Students, Local School students	people; the more
		Attendance at: Staveley Health &	hard to reach;
		Wellbeing Network; Markham Vale	vulnerable and
		business networking events	socially isolated
			,
	l		

Engagement Plan – 2022 and beyond

Date	Method	Detail of	Outcome
		Engagement/communication/consultation	
2022 - 2026	Strategic	Town Board Meetings to guide and	Ensuring strong TIP and
	Overview	develop the TIP	delivery
2022 - 2026	Strategic Support	Sub Groups and Focus Groups to report on themes to Town Board	Ensuring strong TIP and delivery
April 2021 and ongoing	Focus Group	Draw upon the respondents of the online survey (Sept 2020) to create a Residents Panel to participate in the TIP	Consultation mechanism
Ongoing	Media Releases & Social Media	Updates of the Town Deal progress	Awareness raising to residents and stakeholders
Annually	Surveys face to face and online	Annual Place Vision perception surveys and consultations throughout the Town Deal.	Assess change in attitudes



Monitoring/Reporting

A successful outcome by the end of the investment period, is that Staveley has an improved sense of pride, evidenced through annual Place Vision perception surveys and consultations throughout the Town Deal.

The Engagement and Communications Sub Group of the Board shall be responsible for developing and reviewing the Plan each year.