

# Your Chesterfield

Putting our communities first



10 per cent  
discount at the  
new Market Café.  
**Pages 8 to 9**

Tackling anti-social  
behaviour in the  
town centre.  
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# Welcome

This is my first column since becoming council leader at the end of April and it's certainly been a hectic few months.

I'm really proud to be the council's first ever woman leader, part of the first all-woman leadership team with my deputy Councillor Amanda Serjeant, and also to work alongside an all-female mayoral team with mayor Councillor Maureen Davenport and mayoress Liz Archer. This is fitting as it is 90 years since Violet Markham became Chesterfield's first woman mayor.

I took over an organisation that is performing well against the objectives in our Council Plan, which sets out what we want to do and how we intend to do it (see [www.chesterfield.gov.uk/councilplan](http://www.chesterfield.gov.uk/councilplan)).

And as you will see from pages three to five, it's not just me saying that – it's also you, the residents of the borough who completed our residents' survey.

Since taking over as leader I have made it clear to all staff working for the council that I want to see a real focus on delivering high quality services. These are the things that matter to you, such as collecting your bins, cleaning the streets, supporting the police in dealing with anti-social behaviour, having great parks and good housing.

Like any organisation we won't get everything right. And there is certainly more we would like to do if we weren't facing such severe funding cuts. But by focusing on the issues that really matter I believe we will continue to provide good value services that meet our core objective of 'putting our communities first'.

**Councillor Tricia Gilby**  
Leader of Chesterfield Borough Council



## Are we accessible to you?

کیا ہم تک آپ کی رسائی ہے؟ اگر نہیں تو ہمیں بتائیے!

你可覺得易於與我們接觸？若不能的話，請提出要求。

**Czy łatwo jest skontaktować się z nami? Jeżeli nie, powiedz nam o tym!**

**Siamo accessibili nei vostri riguardi? In caso contrario rivolgetevi a noi!**

We want everyone to be able to read our publications.

We aim to provide what you need to be able to understand our information or talk or write to us.

On request we will provide free of charge:

- Language interpreters, including for sign language
- Translation of written material into other languages
- Material in braille, large print and recorded onto CD.

Please contact us:

**General enquiries:**  
01246 345345

**Text:**  
07960 910264

**Website:**  
[www.chesterfield.gov.uk](http://www.chesterfield.gov.uk)

**Email:**  
[info@chesterfield.gov.uk](mailto:info@chesterfield.gov.uk)

## Get in touch

Published by  
Chesterfield Borough  
Council, Town Hall, Rose Hill,  
Chesterfield, Derbyshire,  
S40 1LP

Web: [www.chesterfield.gov.uk](http://www.chesterfield.gov.uk)  
Email: [info@chesterfield.gov.uk](mailto:info@chesterfield.gov.uk)  
Telephone: (01246) 345345

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# Are You Being Served?

A recent survey of Chesterfield residents shows that more of you are satisfied with the services that we provide.

The survey, called Are You Being Served, is part of a national initiative to find out how happy residents are with the services provided by their local councils and allows us to measure our performance against other councils in the country.

We carried out similar surveys in both 2013 and 2015. This means that we can see how satisfaction levels have altered over the last four years.

The postal questionnaire was sent to a random sample of 3,500 residents in Chesterfield during the summer and was completed by 585 residents. This is enough to give us a reliable sample of people's opinions.

Overall people are satisfied with life in Chesterfield – 89.6 per cent said they are

satisfied with their local area as a place to live. Three out of four people - 75.7 per cent - are satisfied with the way the council runs services.

More people are likely to speak positively about the council – 47.7 per cent responded positively, this is the highest figure since the first survey in 2013.

There is also improved satisfaction with the council's website: 78.3 per cent said they are happy with the website overall – an increase of more than 10 per cent when compared with 2015.

There was, though, a small decrease in the number of people who said they feel safe in the town. Fewer people also feel the council and partners are working to make the town safer: 45.2 per cent compared to 59.9 per cent in 2013.

The council also has work to do to make the area cleaner and greener: 43.5 per cent believing this to be the case compared to 60 per cent in 2013.

See a breakdown of the results on pages four to five.





# Are You Being Served? Survey results

## About the council

- 75.7%** Satisfied with the way we run services
- 55.5%** Believe we provide value for money services
- 47.7%** Speak positively about the council to others
- 52.6%** Think we act on your concerns
- 58.7%** Say we keep you informed about the services we provide

## About the local community

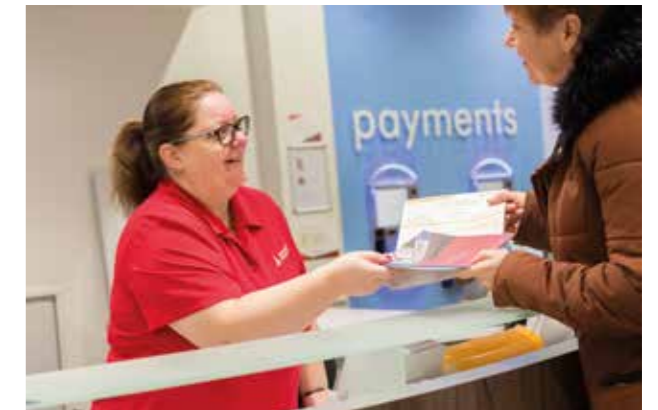
- 69%** Feel safe in their local area after dark
- 92.8%** Feel safe in their local area during the day
- 30.9%** Feel safe in Chesterfield town centre after dark
- 84%** Feel safe in Chesterfield town centre during the day
- 72.7%** Feel they belong in their local area
- 58.9%** Feel people from different ethnic backgrounds get on well together in their local area
- 43.6%** Feel people pull together to improve the local area
- 23.4%** Feel you can influence decisions affecting your local area

- 62.6%** Want to be more involved in decisions that affect your local area
- 45.2%** Feel we are working with partners to make the area safer
- 43%** Feel we and our partners promote the interests of local residents
- 52%** Feel we and our partners treat all groups of people fairly
- 43.5%** Feel we and our partners are working to make the area cleaner and greener
- 86.1%** Don't have problems with noisy neighbours/loud parties
- 78%** Don't think vandalism, graffiti or damage to property or vehicles is an issue in their area
- 30.9%** Think people taking drugs is a problem in their area
- 69.4%** Think people being drunk or rowdy in public places is a problem



## Services delivered by the council

- 86.6%** Are satisfied with refuse collection
- 77.6%** Are satisfied with kerbside recycling
- 66.5%** Are satisfied with Queen's Park Sports Centre
- 69.3%** Are satisfied with the Healthy Living Centre, Staveley
- 83.3%** Are satisfied with the Pomegranate Theatre
- 79.5%** Are satisfied with the Winding Wheel
- 67.2%** Are satisfied with Chesterfield Museum
- 59.1%** Are satisfied with Revolution House
- 84.8%** Are satisfied with Chesterfield Visitor Information Centre
- 85.5%** Are satisfied with our parks and open spaces
- 83%** Are satisfied with the Pavements Shopping Centre
- 52.1%** Are satisfied public land is clear of litter and rubbish
- 72.9%** Feel council staff are friendly and polite



## Feeling informed about council services

- 47%** Find out information about our services from Your Chesterfield
- 81.2%** of people who read Your Chesterfield feel well informed about what we do
- 30.9%** Find out information from our website
- 14.3%** Use our Facebook page to find out information
- 4.3%** Use our Twitter and YouTube sites to find out information



# Recycle for Chesterfield

We'd like to thank Chesterfield residents for helping us increase the amount of waste we send to be recycled.

One of the things we are often asked is what exactly should go in each bin. So here is a handy guide to help you with your recycling. Please include all items clean, dry and loose. This helps when the materials are sorted and recycled.



## In the body of your blue bin Yes please: ✓

- ✓ Plastic bottles including milk, drinks, shampoo, bleach and cleaning products (remove lids and place in loose)
- ✓ Plastic pots and tubs including yoghurt pots, margarine and ice cream tubs and clean plant pots
- ✓ Plastic food trays and punnets including raw meat trays and fruit punnets
- ✓ Drinks cans and food tins

- ✓ Chocolate and biscuit tins (plastic and metal)
- ✓ Clean scrunched aluminium foil and food trays
- ✓ Empty aerosols
- ✓ Metal lids from jars and bottles
- ✓ Card and corrugated cardboard
- ✓ Newspapers, magazines, brochures, catalogues and directories (including Yellow Pages)
- ✓ Junk mail
- ✓ Envelopes (no need to tear out any windows)
- ✓ Greetings cards and wrapping paper (no glitter, tape and plastic).

## No thanks: ✗

- ✗ Polystyrene including packaging and trays
- ✗ Hard plastic items, such as buckets or toys
- ✗ Drinks and food cartons (Tetra Paks) including fruit juice and Pringles tubes

- ✗ Foil pouches including pet food and coffee
- ✗ Waxed frozen food boxes
- ✗ Crisp packets/wrappers
- ✗ Plastic film including bubble wrap, magazine wrapping, lids from food trays
- ✗ Nappies and general waste.



## In your black box (caddy) inside the blue bin

### Yes please: ✓

- ✓ All glass bottles and jars - please rinse and remove lids.

## No thanks: ✗

- ✗ Pyrex and drinking glasses, window glass, light bulbs or microwave plates.



## In your green bin Yes please: ✓

- ✓ Grass cuttings
- ✓ Prunings
- ✓ Windfallen fruit
- ✓ Flowers
- ✓ Plants
- ✓ Weeds
- ✓ Cooked and raw food including:
  - Fruit, salad, vegetable waste
  - Egg shells
  - Stale bread, cakes, pastries
  - Rice, pasta, lentils
  - Red meat, poultry, fish (including bones)
  - Plate scrapings
  - Tea bags, coffee grounds
- ✓ Pet bedding from small animals, such as rabbit, guinea pig, hamster.

## No thanks: ✗

- ✗ Cardboard
- ✗ Plastic bags or liners of any sort including biodegradable bags
- ✗ Soil and stones
- ✗ Dog or cat waste
- ✗ Wallpaper
- ✗ Timber or plywood
- ✗ Plastic or corn starch compostable bags.

Please don't overfill your green bin - even a half filled bin can quickly become very heavy making it difficult to move and cause problems when the bins are emptied.

## In your black bin Yes please: ✓

- ✓ Any other household waste that can't be recycled.



## No thanks: ✗

- ✗ Anything recyclable which can go in the blue bin and black caddy
- ✗ Garden waste which can go in the green bin
- ✗ DIY items, eg paint and oil
- ✗ Hazardous waste, eg baits, poisons and garden sprays
- ✗ Bricks and rubble.





# “Value for money and the personal service is great”

Since it opened in the summer, the new Chesterfield Market Café has proved a hit with residents and visitors to the town centre.

The new café, on the ground floor of Chesterfield’s historic Market Hall, has a wide selection of the finest food and drink from local suppliers – all served with excellent customer service.

Shannon Long works in Chesterfield town centre and usually meets her parents in the café at lunchtime.

Shannon says: “The staff here are all really friendly.

“The café is better set out than it was before and it’s really nice.”

Her mum, Dorne, agrees: “Yes, that’s right, it’s bigger, there’s plenty of space.

“It’s also good value for money and the personal service is great.”

All of the coffee in the café is supplied by local firm Arden Coffee. It’s Fairtrade and comes how you like it - extra hot, skinny, decaf, soya or with an extra shot for just 50p extra.

There’s a choice of flavoured syrups – including sugar free options for diabetics or people cutting down on the amount of sugar in their diet.

This choice is something that Shannon’s dad, James, particularly appreciates: “I usually have an Espresso but the other day I tried a different blend. It’s great that the staff will make it just how you like it.”

The tea is supplied by the award-winning Northern Tea Merchants based in Chesterfield offering a Market Hall blend or a range of award winning pyramid speciality teas.

There is a choice of freshly made milkshakes, made with local milk from Woodthorpe Grange Dairy and your choice of Matlock Meadows vanilla, strawberry, chocolate or banana ice cream as well as a range of cold drinks.

For those who would like a cheeky wine or beer, the café also has a selection of alcoholic drinks available, including Brampton ale, Prosecco and cider.

The café has a selection of mouth-watering cakes which are freshly-made by local suppliers Liza Bakes of Chatsworth Road, Smiggle Kitchen of Matlock and Lambs Cupcakes based in the Market Hall.

The selection of cakes changes daily and there is always a gluten-free option available. There is also a daily selection of other bakes including: scone and butter, Danish pastries, egg custards, cupcakes and brownies.



For those wanting a meal rather than just a sweet treat, the café has a range of sandwiches, toasties and paninis made using ingredients from local bakeries, Ibbotson’s Fruit and Veg (from the outdoor market) and other local suppliers.

On Thursday to Saturday, the café offers



breakfast rolls: choose from the finest quality sausage and bacon – both supplied locally. There is also a selection of hot food served at lunchtime - please see specials boards for more information.

Chesterfield Market Café is open each Monday to Saturday from 8am to 4.30pm. For more information or to view the menu, visit: [www.chesterfield.gov.uk/cafe](http://www.chesterfield.gov.uk/cafe) or visit the Facebook page: [www.facebook.com/ChesterfieldMarketCafe](http://www.facebook.com/ChesterfieldMarketCafe).

**So you can try out the Market Café yourself we’re offering a 10 per cent discount on food and drink when you present this voucher.**

10 per cent off food and drink at Chesterfield Market Café on Tuesdays or Wednesdays until 20 December.



**One voucher per transaction. Photocopies not accepted.**



# Tenants have their say on tenancy agreement

Our tenants currently have the opportunity to take part in a consultation on the terms of their tenancy which will bring them into line with other housing providers.

Currently tenants in council homes can contact our housing repairs service for minor repairs including changing lightbulbs or resetting switches.

Under the proposed changes, tenants will now be expected to carry out minor works such as these for themselves.

It is also proposed that routine maintenance work will be carried out within 30 days of it being reported rather than 20 days as at present.

Emergency repairs such as homes without water or heating are not affected by the change – these will continue to be dealt with as soon as possible.

We will also continue to carry out minor repairs for elderly and vulnerable tenants.

Other proposed changes include:

- From 1 April, tenants will pay their water rates directly to Severn Trent Water rather than to the council – although they will still pay their rent and other charges to the council
- Tenants will pay their housing rent over 52 weeks rather than over 48 weeks.

The consultation ends on 3 December.

Consultation events will take place on the following dates and times:

**Tuesday 14 November**  
10am to 12.30pm Loundsley Green Community Centre, Cuttholme Road, S40 4QU

**Tuesday 14 November**  
2pm to 4.30pm Holmebrook Family Centre, Wardgate Way, Holme Hall, S40 4SL

**Thursday 16 November**  
2pm to 4.30pm St Marks Church, St Mark's Road, Brampton, S40 1DH

**Tuesday 21 November**  
10am to 12.30pm Monkwood Road Community Room, Dunston, S41 8DG

**Tuesday 21 November**  
2pm to 4.30pm Eventide Rest Room, Cherry Tree Grove, Mastin Moor, S43 3AP

**Thursday 23 November**  
10am to 12.30pm Winster Court Community Room, Newland Dale, Stonegravels, S41 7QJ

**Thursday 23 November**  
2pm to 4.30 pm Barrow Hill Memorial Hall, 3 Station Road, S43 2PG

**Tuesday 28 November**  
10am to 12.30pm Inkersall Methodist Church, Summerskill Green, S43 3SR

**Tuesday 28 November**  
2pm to 4.30pm Markham Court Communal Room, Duckmanton Road, Duckmanton, S44 5HH

For more information, visit [www.chesterfield.gov.uk/tenancy-consultation](http://www.chesterfield.gov.uk/tenancy-consultation)

# CHRISTMAS IN CHESTERFIELD



Plan a magical Christmas in Chesterfield with our guide to the festive season

Enter our competition to win pantomime tickets

Discover award winning shops and restaurants

Fabulous entertainment for the whole family

[www.chesterfield.co.uk/christmas](http://www.chesterfield.co.uk/christmas)

 @chesterfielduk

 chesterfielduk





## Chesterfield Christmas lights event

Chesterfield Christmas lights event is back – and it promises to be bigger and better than ever.

Taking place this Sunday, 19 November, the fun gets underway from noon with a special market offering entertainment, stalls, games and rides in the market place.

Youngsters can meet Chase from Channel 5 children’s show Paw Patrol outside Chesterfield Visitor Information Centre and meet Santa in his grotto in the Market Hall.

The stage show gets underway at 3.30pm with Peak FM providing the fun as Ricky and Cat take to the stage offering opportunities for the audience to join in the fun.

Stars from Peter Pan, this year’s pantomime at the Pomegranate Theatre will perform on stage before joining Chesterfield’s mayor and Chase from Paw Patrol for the switch-on at 4.45pm.

Chesterfield residents can use their parking disc to park for free in the following Chesterfield Borough Council off-street pay and display car parks.

- Albion Road
- Derbyshire Times
- Devonshire Street
- Durrant Road
- Hollis Lane (*excluding on-street bays*)
- Holywell Cross (*The Donut*)
- Queen’s Park (*North and South*)
- Spa Lane
- Station Road
- St Mary’s Gate
- Theatre Lane.



## Bag your Christmas bargains

For all the ingredients for a perfect festive season – look no further than Chesterfield market and Chesterfield Market Hall.

We have lots of presents for your friends and family as well as the ingredients for your Christmas lunch.

There is a market taking place each day from Monday 11 December to Sunday 24 December – this includes the usual general markets, the flea market each Thursday and the farmers’ market on Thursday 14 December. There will also be a festive fair in New Square from Friday 22 December to Sunday 24 December.

Chesterfield Market Hall will also be open each day, including Sunday 17 December and Sunday 24 December (closing at 3pm on Christmas Eve) with selected traders open. Chesterfield Market Café will also open specially for you to take a break from your shopping and warm up with a hot drink.

The Market Hall will play host to Santa’s grotto upstairs on the mezzanine level overlooking the sales hall. Children can visit Santa and receive a gift for £4. There is no need to book. Dates and times are available at: [www.chesterfield.gov.uk/santa](http://www.chesterfield.gov.uk/santa).

There will also be festive-themed artisan markets on Sunday 26 November and Sunday 17 December held in association with The Market Co offering the very best produce from local providers as well as unique gifts and crafts.



## All at sea with Peter Pan

Families are in for a real nautical treat with this year’s pantomime at the Pomegranate Theatre.

This pantomime season sees the very first performances of the Pantomime Adventures of Peter Pan on the Pomegranate stage in the theatre’s nearly 70 year history.

Starring as Captain Hook is EastEnders and Hollyoaks actor Sam Attwater. Sam also won the 2009 series of ITV’s Dancing on Ice.

He says: “In the past Captain Hook has been a really evil character. I’m hoping to put in a bit of a comedy twist.”

Liberty X lead singer, Kelli Young, stars as both Tiger Lily and Mrs Darling, mother to Wendy and her brothers Michael and John.

Kelli is excited to be in Chesterfield. She said: “It’s a lovely place and a lovely looking theatre. It’s good for me because my mum lives in Derby and my brother lives in Sheffield.”

Anthony Sahota, from the BBC’s Let it Shine show stars as Peter Pan.

Completing the cast are Philip Day as Dame Able Mable, Lucy Edge as Wendy and James Percy as Smee.

Word from the theatre is that Wendy is in danger thanks to the dastardly Captain Hook but you’ll have to book to find out if Peter, Tiger-Lily and the Lost Boys will be able to save Wendy.

Check our website for details about our signed performances using British Sign Language.



## Book your tickets

[www.chesterfieldtheatres.co.uk/panto](http://www.chesterfieldtheatres.co.uk/panto)

Box office on (01246) 345222

## Win panto tickets

We’re giving away a family ticket for two adults and two children to see The Pantomime Adventures of Peter Pan on Sunday 3 December at 6pm.

To enter, please answer the following question: Kelli Young was the lead singer in which band?

Email your answer to: [chesterfield.theatres@chesterfield.gov.uk](mailto:chesterfield.theatres@chesterfield.gov.uk)

Alternatively you can post this coupon complete with your answer to: Pantomime competition, Visitor Information Centre, Rykneld Square, Chesterfield S40 1SB.

Answer:

Name:

Address:

Tel no:

Entries must be received by noon on Friday 24 November.





### Festival of Christmas trees

#### Chesterfield Parish Church

Saturday 18 November to Sunday 3 December

Monday to Thursday 10am to 5pm; Friday and Saturday 10am to 7pm; Sunday noon to 6pm

Over 90 Christmas trees will be displayed in their spectacular glory at the Crooked Spire Church.

[www.crookedspire.org](http://www.crookedspire.org)

### Christmas Market at West Studios

#### West Studios

Saturday 2 December

There will be a range of stalls selling unique, handmade items – perfect for a Christmas gift.

[www.weststudios.co.uk](http://www.weststudios.co.uk)

### Chesterfield Record Fair

#### Market Square

Sunday 3 December

Plenty of fabulous vinyl and CD bargains and collectables to be had.

[www.tallbirdrecords.co.uk](http://www.tallbirdrecords.co.uk)

### Santa's stolen sleigh

#### The Rose Theatre

Wednesday 13 to Friday 15 December and Monday 18 December

Santa is about to load the sleigh up with toys for all the girls and boys when disaster strikes...the sleigh is missing! Enjoy all the Christmas fun with Elvis the Elf and the gang, meet Father Christmas and receive a present from the man himself.

[www.rosetheatrechesterfield.co.uk](http://www.rosetheatrechesterfield.co.uk)



### Santa Specials on the Chesterfield Canal

#### Tapton Lock and Hollingwood Hub

Meet Santa on the Chesterfield Canal. There is a present for every child and a drink and mince pie for the adults.

Trips on the John Varley from Tapton Lock are every Saturday and Sunday from 18 November to 24 December and on Wednesday 20, Thursday 21 and Friday 22 December.

Trips on the Madeline are every Saturday and Sunday from 2 to 23 December and on Wednesday 20, Thursday 21 and Friday 22 December.

[www.chesterfield-canal-trust.org.uk](http://www.chesterfield-canal-trust.org.uk)

### CBD Training Ltd Chesterfield Santa Fun Run and Walk

#### Queen's Park

Sunday 24 December

Choose from a 5k run for 11 years plus or the 1,500m run for any age; Santa suits will be provided as part of entry fees.

Spectators on the day will listen to Christmas carols played by The Ashover Band and there will be mulled wine on offer and festive stalls to get everyone in the Christmas spirit.

[www.northderbyshirerc.jimdo.com](http://www.northderbyshirerc.jimdo.com)

## Council services over Christmas and New Year

Residents will see changes to their bin collections over the Christmas and New Year period.

Everyone should receive a calendar with their bin collection dates for the coming year – please check to make sure you don't miss a collection.

You can also see when you will receive a bin collection – and which bin is due to be collected – at any time by visiting our website. Visit:

[www.chesterfield.gov.uk/bindates](http://www.chesterfield.gov.uk/bindates) and enter your postcode or street name.

Our Customer Service Centre in New Square, call centre and the Town Hall, Rose Hill will all be closed on Monday 25 December, Tuesday 26 December and Wednesday 27 December. They are open as usual on Thursday 28 December and Friday 29 December and closed on Monday 1 January.

The easiest way for you to make payments when we are closed is by direct debit. To set this up, call (01246) 345138 or 345171. You can also pay at PayPoint outlets such as shops or Post Offices.

For the latest information, visit our website:

[www.chesterfield.gov.uk/christmas](http://www.chesterfield.gov.uk/christmas).

## New disabled facilities at the Pomegranate Theatre

Disabled visitors to the Pomegranate Theatre will benefit from new toilet facilities in the foyer area, thanks to the fundraising of Chesterfield Theatre Friends.

The group raised £8,000 to fund the new facilities.

Since the group was formed nine years ago, members have raised more than £50,000 for the upkeep of the Pomegranate Theatre and the Winding Wheel.

Mike Spriggs, chair of Chesterfield Theatre Friends says: "It's been laid out exactly as planned in consultation with disability groups. It has a large plinth for the toilet and a nice, wide seat and an alarm should anyone require assistance."

## Christmas at Revolution House

Head to Revolution House in Old Whittington this festive season to see the house decorated for a traditional Christmas.

The house, which played a role in the overthrow of King James II, is open from Thursday 14 to Sunday 24 December and Wednesday 27 to Sunday 31 December from 11am to 4pm.

It hosts a carol concert on Thursday 14 December from 6.30pm with Holymoorside Band playing a selection of well-known carols.



# Shan's hired

We're proud to be a member of the Apprentice Town initiative which encourages Chesterfield employers to think 'apprenticeship first'.

At the council, we have a wide variety of apprentices in different departments from plumbers and joiners to receptionists and legal officers.

An apprenticeship is a great way to earn money, gain experience and study for a work-related qualification at the same time.

Shannia Partridge, known as Shan, began as an apprentice clerical assistant at Tapton Park Innovation Centre in November last year.

She had previously been at college studying art and design but decided the course wasn't for her and looked at apprenticeship opportunities instead.

In her role at the Innovation Centre she spent time on the reception desk, took telephone enquiries, greeted customers and helped prepare for conferences at the centre. She stayed in post for around eight months until she was offered a full-time, permanent position at bredent UK, based at the centre.

The company supplies dental equipment to practices across the country and its customer service, distribution, finance and marketing teams are all based at Tapton Park Innovation Centre.

Shan works as a customer service and dispatch officer. She has been able to put the skills she learned working for the council to good use as well as taking on new duties: "I manage the stockroom, I take items from there, pack them, dispatch them. I also send out invoices. It's more responsibility but I've adjusted well."

As well as working full time, Shan is studying to complete her apprenticeship: "Rather than have a day out a week to go to college, my tutor sets me work online and I have a month to complete it. She comes out to do observation once a month.

"It's great because I'm learning the skills but earning a wage at the same time. It's much better than going out once a week - you'd miss such a lot."

For more information on apprenticeships at the council, contact: Emily Williams, senior economic development officer by emailing [emily.williams@chesterfield.gov.uk](mailto:emily.williams@chesterfield.gov.uk) or call (01246) 345254.



# Chesterfield Borough Council Skills Plan

A skilled workforce is vital to the economic success of the borough.

Our new Skills Action Plan aims to ensure:

- everyone has the skills needed to get the jobs that will be created in Chesterfield in the next few years
  - training meets the needs of those employers and the jobs they create
  - more residents have higher level skills so they can get better quality jobs
  - clauses are put in planning permissions for large development schemes that require local people to get a fair share of the jobs and training opportunities created
  - clear advice is given to local people and employers about what skills training is available
- It can be downloaded from our website at [www.chesterfield.gov.uk/skills-plans](http://www.chesterfield.gov.uk/skills-plans)



## Apprentice Town website

We have been working with partners to raise awareness of and increase participation in apprenticeships in Chesterfield through the Apprentice Town initiative.



To support this activity, the Apprentice Town website went live in October which provides a central point of information about apprenticeships in Chesterfield.

Information includes:

- How to become an apprentice
- Details of local apprenticeship vacancies
- Latest local apprenticeship news
- Local success stories - that show the benefits of becoming an apprentice
- How to become an apprentice ambassador

Visit: [www.chesterfield.gov.uk/apprenticeships](http://www.chesterfield.gov.uk/apprenticeships).

### Apprentice opportunity

We are currently looking for an apprentice clerical assistant at our Innovation Centres, fixed term for one year. The successful applicant will study for NVQ Level 2 in Business Administration.

Closing date: Monday 20 November. Visit [www.chesterfield.gov.uk/jobs](http://www.chesterfield.gov.uk/jobs) for more information or to apply.



# The fightback against anti-social behaviour

We're working with partners to tackle problems of anti-social behaviour in Chesterfield town centre.

It follows widespread reports of problems in areas including New Beetwell Street, the Crooked Spire churchyard and the Market Place. It was also an issue you identified as a key concern in our recent residents' survey. We take all of these reports seriously, which is why we are introducing new rules to give the police and our own enforcement officers greater powers to tackle the problems caused by anti-social behaviour.

## The rules, called Public Space Protection Orders, will:

- Enable the police or other authorised enforcement officers to make anyone found drinking alcohol on the streets within the town centre hand over open or unopened alcohol tins or bottles
- Ban any activity or behaviour which causes nuisance, alarm, harassment or distress to another person
- Ban loitering around cash machines, shopping centre entrances, shop entrances or car park ticket and payment machines to beg for money
- Ban urinating or defecating anywhere that is not in a public toilet
- Ban putting up or using a tent or other temporary structure without the landowner's permission
- Ban leaving any personal belongings unattended

The move got widespread support when we asked you for your views about it in a public consultation during the summer.

Anyone breaching the orders will either face prosecution or be given a £100 fixed penalty notice. Where a fixed penalty notice is issued, anyone not paying it could still face prosecution. Fines will not be chosen as an option if the person concerned would be unable to pay.

Before the orders take effect, an agreement will be drawn up between the police and council enforcement officers about the processes needed to enforce the orders. To support this Chesterfield Borough Council will recruit two more enforcement officers.

This is only one way we are working to tackle the anti-social behaviour issues in the town centre.

Following two Town Centre Summit meetings, organised by Derbyshire Police and Crime Commissioner Hardy Dhindsa, we're also working with a range of public, private and voluntary sector partners to find sustainable solutions to the problems.

The group is already making a difference by focusing on three key areas of work.

The first area, enforcement, is looking at what powers can be used to control anti-social behaviour levels. Derbyshire Police began a high profile enforcement operation in July. In the first two months alone it saw 19 people jailed, more than 75 arrests and

thousands of pounds worth of drugs taken off the streets. Our Public Space Protection Orders will strengthen this enforcement work.

The second area, treatment and support, is focusing on longer term solutions so the people concerned can find permanent housing and receive treatment for any underlying drug, alcohol or mental health issues. This activity will ensure support work isn't duplicated but also identify help that is needed but not currently provided.

The final area of work has seen Chesterfield MP Toby Perkins write on behalf of the group to the Prime Minister asking her to reconsider some of the changes to welfare reforms that are contributing to the issue.

The partners involved include Chesterfield Borough Council, Derbyshire County Council, Derbyshire Police, Derbyshire Probation Trust, health agencies, homeless charities, church groups, East Midlands Chamber and Chesterfield MP Toby Perkins.

Further summits will be held to continue the work and ensure Chesterfield remains a great place to live in, work in and visit.

If you see anti-social behaviour in Chesterfield town centre, please report it to Derbyshire Constabulary on the non-emergency number, 101.

In case of an emergency, or if you are in danger, call 999.







## Dogs welcome in Chesterfield's parks

We know that walking the dog is a great way for our residents – and their pets – to get exercise.

During autumn 2016, we held a consultation with residents about introducing dog control measures in our parks.

We received lots of messages from worried dog owners concerned that they would not be able to walk their dogs in our parks and open spaces.

We are happy to reassure residents that this is definitely not the case.

We will though, be introducing new Public Spaces Protection Orders (PSPOs) in some of our parks and open spaces. This will help us tackle dog fouling and nuisance dog behaviour problems – something we receive lots of complaints about from park users every week.

However, dogs can still be walked and exercised in all council-maintained parks and open spaces in Chesterfield.

There will be certain restrictions.

- Dogs are excluded from some – but not all – children's play areas.

- In some areas dogs have to be on a lead, for example in cemeteries.
- Dogs are not allowed on certain football or cricket pitches during the sports season.

The PSPOs will replace the dog control measures which were previously in place.

Anyone found ignoring or breaching the terms of the orders, such as not having their dog on a lead in an area where it should be or not clearing up after their dog will be issued with a fixed penalty notice of up to £100.

People found persistently breaching the orders can be prosecuted. The maximum penalty for this is £1,000.

There are exemptions in place for people who are registered blind or have a physical disability and require an assistance dog.

**For further information or to view an interactive map and a full list of the areas covered by the orders, visit our website: [www.chesterfield.gov.uk/pspo-dogs](http://www.chesterfield.gov.uk/pspo-dogs).**

## Blooming gold - again

We have received a prestigious gold award at the East Midlands in Bloom awards for the second year running.

Judges from the East Midlands in Bloom committee visited the borough in the summer.

They were impressed with the levels of community involvement – particularly the members of the Chesterfield in Bloom committee.

They also noted the vibrant flower displays in the town centre, the quality of residents' gardens and the enthusiasm of the children from Spire Infant School.

They gave a special award for the sensitive management and conservation of Holmebrook Valley Park.

Ringwood Hall Hotel, the sponsor of the Chesterfield in Bloom competition also won a gold award for the best hotel/pub garden in the East Midlands. The judges were particularly impressed by the baskets, tubs, traditional rose gardens and the eco-friendly way the gardens are watered.

**The Chesterfield in Bloom committee is always looking for new members. To find out more or to take part, contact John Ramsey, the council's principal green spaces strategy officer on (01246) 345097 or email [john.ramsey@chesterfield.gov.uk](mailto:john.ramsey@chesterfield.gov.uk).**



## Green Flag awards

Five of Chesterfield's parks and open spaces, maintained by the council, have retained their prestigious Green Flag awards.

They are the grounds of Chesterfield and District Crematorium, Brimington (*maintained on behalf of Chesterfield and District Crematorium Committee consisting of Bolsover District Council, Chesterfield Borough Council and North East Derbyshire District Council*); Eastwood Park, Hasland; Holmebrook Valley Park; Poolsbrook Country Park and Queen's Park.

The awards are managed by the environmental charity Keep Britain Tidy on behalf of the Government.

A Green Flag means a park is well maintained, free from litter and one of the best in the country.

## Snow wardens wanted



We're looking for volunteers to help keep footpaths clear in the event of heavy snowfall.

We'll provide volunteers with training and necessary equipment, including snow shovels and gloves.

As well as clearing footpaths, snow wardens also help by providing information on local conditions, act as a single point of contact and monitor and report empty grit bins.

For more information, please contact Sam Sherlock, senior emergency planning officer on (01246) 345407 or email [sam.sherlock@chesterfield.gov.uk](mailto:sam.sherlock@chesterfield.gov.uk).



# What's on

## Chesterfield Market

General market each Monday, Friday and Saturday. Flea market each Thursday.

Sunday 19 November  
**Chesterfield market and Christmas lights switch-on event**  
Market from noon, Christmas lights stage show from 3.30pm

Sundays 26 November, 17 December  
**Artisan market in association with The Market Co.**

Thursdays 14 December, 11 January  
**Farmers' market**

## Chesterfield Museum

Open each Monday, Thursday, Friday and Saturday, 10am to 4pm. Admission is free to the museum's exhibitions and events but donations to cover costs are welcome.  
Tel: (01246) 345727

Until 3 February  
**Chesterfield on tap**  
Looking at the history of Chesterfield breweries and mineral water manufacturers.



Friday 17 November, 10am to 4pm; Saturday 18 November, 9.30am to 5pm  
**Lego play days**  
Book your timed play session at: [www.chesterfieldtheatres.co.uk/legoplayday](http://www.chesterfieldtheatres.co.uk/legoplayday).

Saturday 25 November, 1pm and 2.30pm  
**Behind the scenes tours**  
Tours are free but must be booked in advance.

Saturday 2 December, 11am and 2pm  
**Story telling**  
Grandma's Christmas – suitable for four to seven year olds.

Thursday 21 December, 10am to 4pm  
**Traditional games day**  
Chance to play with games of yesteryear.

## Revolution House

The historic house is open from Thursday 14 December to Sunday 24 December and again from Wednesday 27 December to Sunday 31 December, 11am to 4pm. See the house decorated for a 17th century Christmas.  
Admission free.  
Tel: (01246) 345727  
[www.chesterfield.gov.uk/museum](http://www.chesterfield.gov.uk/museum)



Thursday 14 December, 6.30pm  
**Carol concert**  
Your favourite carols played by Holymoorside Band.

## Pomegranate Theatre

[www.chesterfieldtheatres.co.uk](http://www.chesterfieldtheatres.co.uk)  
Box office: (01246) 345222



Sunday 19 November, 11am and 2pm  
**Father Christmas Comes Up Trumps**  
Sequel to the popular children's show Father Christmas Needs a Wee.

Wednesday 22 November to Saturday 25 November; evenings 7.15pm, Saturday matinee 2.15pm  
**Nicholas Nickleby the Musical**  
Amateur production by Chesterfield Operatic Society

Thursday 23 November, 11am  
**In Conversation - Crisp Boxes to Cyberspace**  
The story of Chesterfield Theatre Friends



Saturday 2 December to Tuesday 2 January, various performance times  
**The Pantomime Adventures of Peter Pan**  
Starring EastEnders and Dancing on Ice star Sam Attwater, Liberty X's Kelli Young and BBC Let it Shine's Anthony Sahota.

Monday 4 December, 8pm  
**Jazz: Washington Whirligig**  
Playing jazz, swing and blues in the theatre bar area.

## Spring Play Season



Tuesday 16 January to Saturday 20 January, evenings 7.30pm, Wednesday matinee 2pm, Saturday matinee 3pm  
**Caught in the Net**  
Farce by Ray Cooney, presented by Rumpus Theatre Company.



Tuesday 23 January to Saturday 27 January, evenings 7.30pm, Wednesday matinee 2pm, Saturday Matinee, 3pm  
**Weekend Breaks**  
Written by John Godber, presented by Tabs Productions.



Tuesday 30 January to Saturday 3 February, evenings 7.30pm, Wednesday matinee 2pm, Saturday Matinee 3pm  
**The Signalman**  
Written by John Goodrum based on Charles Dickens' classic ghost story, presented by Rumpus Theatre Company.

**\*OFFER\* Spring Play Season book three plays for the price of two. Available from the box office, call (01246) 345222.**

## Winding Wheel

[www.chesterfieldtheatres.co.uk](http://www.chesterfieldtheatres.co.uk)  
Box office: (01246) 345222



Friday 24 November, 8pm  
**Katherine Ryan - Glitter Room**  
Brand new stand-up show from the Canadian-born comic.

Thursday 30 November, 7.30pm  
**Roy Chubby Brown**  
Suitable for audiences aged 18 and over.

Sunday 3 December, 7.30pm  
**Steeleye Span in concert**  
With new songs and some familiar classics.

Tuesday 5 December, 7pm  
**The Snowman**  
Screening of the classic children's film accompanied by a live orchestra.

Sunday 10 December, 7.30pm  
**Chesterfield Symphony Orchestra**  
A trip around the world in 80 minutes set to music.



Wednesday 13 December 2017, 8pm  
**Ed Byrne - Spoiler Alert**  
Stand up from one of the finest observational comics in the industry.

## Pomegranate Screenings

Highlights from film broadcasts at the Pomegranate Theatre



Saturday 18 November, 10.30am  
**The Lego Batman Movie (U)**  
In partnership with Chesterfield Museum's Lego play day.



Thursday 4 January, 7.15pm  
**Royal Ballet Live: The Nutcracker**  
Perfect festive entertainment.

Friday 5 January, 7pm  
**National Theatre Live: The Young Marx**  
Starring Rory Kinnear as Marx and Oliver Chris as Engels.



Sunday 7 January, 7pm  
**National Theatre Live: Follies**  
Tracie Bennett, Janie Dee and Imelda Staunton star in Stephen Sondheim's legendary musical.

[www.chesterfieldtheatres.co.uk/cinema](http://www.chesterfieldtheatres.co.uk/cinema)



# Handy guide to keep

This guide explains which services your Council Tax helps provide and how to contact the organisations providing them.

## Chesterfield Borough Council

receives 10 per cent of the Council Tax you pay

### Contact us about:

- Abandoned vehicles
- Anti social behaviour
- Benefits advice
- Bin collections or damaged bins
- Building control
- Bulk collections
- Business rates
- Business support
- Caravan sites and illegal encampments
- Car parks (except privately run ones)
- Cemeteries
- Commercial waste
- Conservation areas
- Council Tax
- Crematorium
- Dog fouling
- Dog wardens
- Electoral registration
- Economic development
- Energy advice
- Environmental health
- Fly tipping
- Graffiti
- Homelessness
- Housing benefits
- Leisure centres (Queen's Park Sports Centre and Healthy Living Centre, Staveley)
- Licensing

## Derbyshire Fire and Rescue Service

receives 5 per cent of the Council Tax you pay

### Contact them about all fire and fire safety related issues:

- By visiting: [www.derbys-fire.gov.uk](http://www.derbys-fire.gov.uk)
- Ringing 01332 771221 for all non-emergency calls
- Ringing 999 for emergencies only

- Litter problems
- Markets (indoor and outdoor)
- Museum
- Noise pollution
- Parks and open spaces
- Pest control
- Planning applications (making or commenting on one)
- Planning enforcement
- Pollution control (air, noise, odour and smoke)
- Private housing advice
- Recycling
- Street cleaning
- Stray animals
- Theatres (Winding Wheel and Pomegranate Theatre)
- Visitor Information Centre
- Welfare benefits

### Council house issues

- Adaptations
- Choice based lettings (On the Move)
- Community involvement
- Decent homes
- Estate management
- Housing solutions team
- Rent payments and arrears
- Repairs/improvements
- Right to buy
- Sheltered housing

### Contact us by:

- Visiting [www.chesterfield.gov.uk](http://www.chesterfield.gov.uk)
- Ringing (01246) 345345
- Texting 07960 910264

## Derbyshire Police

receives 11 per cent of the Council Tax you pay

### Contact them about all crime issues:

- By visiting [www.derbyshire.police.uk](http://www.derbyshire.police.uk)
- Ringing 101 for all non emergencies (24 hours a day)
- Ringing 999 for emergencies only

## Derbyshire County Council

receives 74 per cent of the Council Tax you pay

### Contact them about:

- Adoption and fostering
- Adult care (including support in the home)
- Adult community education
- Blue badge scheme
- Bus shelters
- Care homes
- Care for people with disabilities
- Children's centres
- Children and family services
- Gritting of roads
- Lampposts
- Library books and services
- Pavements
- Potholes
- Public transport (although services are run by private companies)
- Records office
- Recycling and waste collection centres (rubbish tip)
- Registry services (birth, marriages, deaths)
- Roads – condition
- Roads – safety and changes to road layout
- Schools
- Street lighting
- Tapton Lock Visitor Centre
- Trading standards
- Trusted Trader Scheme
- Youth centres

### Contact them:

- By visiting [www.derbyshire.gov.uk](http://www.derbyshire.gov.uk)
- Ringing 01629 533190

For residents of Brimington and Staveley only

## Brimington Parish Council

### Contact them by:

- Visiting: [www.brimingtonpc.co.uk](http://www.brimingtonpc.co.uk)
- Ringing 01773 833805

## Staveley Town Council

### Contact them by:

- Visiting [www.staveleytowncouncil.gov.uk](http://www.staveleytowncouncil.gov.uk)
- Ringing (01246) 473132